



We heal and inspire the human spirit.

To: IEHP Providers

From: IEHP – Pharmaceutical Services

Date: August 30, 2024

Subject: DualChoice (HMO D-SNP): Pharmacy Mail Order Benefit

Inland Empire Health Plan (IEHP) values your collaboration and ongoing commitment to help our members of IEHP DualChoice plan achieve and sustain optimal health. Your partnership is crucial in improving the care and well-being of our IEHP DualChoice members.

Our Pharmacy teams leverage a combination of services and adherence campaigns to improve our quality metrics and overall care for our members.

How can you partner with us to help improve your patient’s adherence?

1. Encourage your IEHP DualChoice patients to utilize the mail order service available to them, including the following
2. benefit of switching to mail order:
 - Patients can receive up to a 100-day supply of their maintenance medications at a time, reducing the need for several trips to their local pharmacy
3. Prescriptions may be submitted to the mail order pharmacy electronically or by fax

SortPak
Accepted Insurance: Medicare
Customer Service Number: 1-877-570-7787
Prescriber Fax Number: 1-877-475-2382
Mailing Address: SortPak Pharmacy 124 South Glendale Ave. Glendale, CA 91205

If you have any questions, please call the **Provider Services** team at **(909) 890-2054** or **(866) 223-4347** or email ProviderServices@iehp.org.

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices

Thank you for your continued support to ensure our IEHP DualChoice members receive the highest quality health care available.