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To: All Medi-Cal IPAs
From: IEHP – Delegation Oversight
Date: January 9, 2024
Subject: **Updated Medi-Cal Letter Templates**

Inland Empire Health Plan (IEHP) has recently posted updated Medi-Cal letter templates to include the State Fair Hearing form.

All letter templates are available in IEHP's threshold languages – English, Spanish, Chinese and Vietnamese:

- Notice of Action - Carve Out
- Notice of Action - Delay
- Notice of Action - Deny
- Notice to Action - Modify
- Notice of Action - Terminate

IEHP requires that the new letter templates be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated templates for letters dated as of **March 1, 2024**.

Updated Medi-Cal letter templates can be found at IEHP website: www.providerservices.iehp.org > Resources > Provider Resources > Forms > Medi-Cal Letter Templates or click [here](#).

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

As a reminder, all communications sent by IEHP can be found on our website at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890 - 2054, (866) 223-4347 or email ProviderServices@iehp.org