



Urgent Care + Wellness Quality Incentive Program

To: IEHP Medi-Cal Urgent Care Providers
From: IEHP – Quality Programs
Date: January 17, 2024
Subject: **2024 Urgent Care + Wellness Quality Incentive Program Guide Release!**

Inland Empire Health Plan (IEHP) is pleased to announce the release of the **2024 Urgent Care + Wellness Quality Incentive Program Guide!** An electronic version of the guide is now available on the IEHP website at: www.providerservices.iehp.org > Provider Central > Provider Incentive Programs > Pay for Performance or [click here](#).

Feedback from Urgent Care partners, and an increase in well-care visits for IEHP adolescent Members, has shown the benefit of offering wellness services to IEHP Members at the Urgent Care facilities. We are excited for this continued collaboration to provide optimal healthcare to IEHP Members.

The 2024 Urgent Care + Wellness Quality Incentive Program Guide includes: 2024 participation requirements, payment timeline, service details and more! We encourage your office to review the program guide to maximize your efforts in the 2024 Urgent Care + Wellness Quality Incentive Program.

General Questions:

Questions	Answers
What Providers are eligible to participate in the 2024 Urgent Care + Wellness Quality Incentive Program?	Urgent Care Providers with a Medi-Cal contract with IEHP. The urgent care provider must have at least one Primary Care Physician (PCP) type practitioner.
What services are included in the 2024 Urgent Care + Wellness Quality Incentive Program?	<ol style="list-style-type: none"> 1) NEW! Adolescent Immunizations 2) Child and Adolescent Well-Care Visits 3) NEW! Fluoride Varnish 4) NEW! Lead Screening
How will the Urgent Care Provider be incentivized in the 2024 Urgent Care + Wellness Quality Incentive Program?	<u>Participating Urgent Care Providers will receive a monthly financial incentive for each eligible service.</u> Service must meet eligible criteria located in the program guide. Please leverage the 2024 Urgent Care + Wellness Quality Incentive Program Guide for payment details.

Any questions related to this program can be sent to IEHP’s Provider Call Center at 909-890-2054, (866) 223-4347, email ProviderServices@iehp.org or to IEHP’s Quality Department at QualityPrograms@iehp.org.