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To: All Medi-Cal IPAs
From: **IEHP** Care Management Delegation Oversight
Date: February 09, 2024
Subject: **Updated Care Coordination File Review Tool**

IEHP recently published the 2024 Care Coordination File Review Tool utilized by our Care Management Delegation Oversight team during the monthly conducted scheduled reviews.

This notification is to inform you of new verbiage to the Data Dictionary around Coordination of Care related to Member Grievances and EPSDT including Dental Care. Please be advised that all requirements as updated in the Data Dictionary will be given **90 days of education and coaching** prior to CAP issuance.

IEHP recommends an immediate update to process and/or policies as necessary to include the above-mentioned Coordination of Care in CY 2024.

IEHP Care Management Delegation Oversight team will begin audit implementation on **March 15, 2024**, for January service review.

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

The updated Care Coordination File Review Tool can be found at: www.providerservices.iehp.org > Resources > Provider Resources > Forms > Delegation Oversight Audit (DOA) > or click [here](#).

As a reminder, all communications sent by IEHP can also be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices.