



We heal and inspire the human spirit.

To: EVV Impacted Providers and Individual Nurse Providers
From: IEHP – Provider Relations
Date: March 25, 2024
Subject: **DHCS EVV Office Hours* – April 4th & 30th**

The Department of Health Care Services (DHCS) Electronic Visit Verification (EVV) team, in partnership with the Department of Developmental Service, California Department of Public Health, and the California Department of Aging, will be hosting two Office Hours the month of April.

These sessions aim to allow **Providers and Jurisdictional Entities (JE) the opportunity to ask the DHCS’ EVV team questions on registration, training, submitting EVV data, and any additional inquiries you may have.** This webinar will be an interactive conversation between Providers, JEs and the DHCS’ EVV team.

Please email any questions in advance to the DHCS EVV team at EVV@dhcs.ca.gov to allow time to prepare responses and for possible live demonstrations.

	Meeting Option 1	Meeting Option 2
Date	April 4, 2024	April 30, 2024
Time	3:00 p.m.–4:00 p.m.	11:00 a.m.–12:00 p.m.
Link Registration	Register here	Register here
	Or: DHCS.ca.gov > search “EVV Office Hours” > Scroll down to office hour links	

Please visit DHCS’ [EVV webpage](#) or DDS’ [EVV webpage](#) for more information.

Assistive Services

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please write or email to:

EVV Assistance
1501 Capitol Avenue
P.O. Box 997413, MS 0000
Sacramento, CA 95899-7413
Email: EVV@dhcs.ca.gov

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.

*Please visit DHCS.ca.gov > search “EVV Office Hours” > Scroll down to see scheduled IN-PERSON office hour events on April 9th & 10th at IEHP’s Center for Learning & Innovation.