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**To:** Medi-Cal IPAs  
**From:** IEHP – Provider Relations  
**Date:** July 16, 2024  
**Subject:** **Specialist Provider Termination Notification Requirements (Medi-Cal)**

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Per the IEHP Policy and Procedure Manuals **MC\_18D2 (Medi-Cal)**, IPAs are required to provide IEHP and impacted Members with written notice of specialist terminations in their network.

**Be advised that IEHP will begin reinforcing the notification requirement beginning July 2024.**

Please distribute this communication to your IPA’s Provider Relations, Credentialing Department(s) and other departments as applicable based on the responsibility to timely notify the plan and Members of specialist terminations. The policy and procedure information and “**Specialist Termination Letter**” is available on IEHP’s Provider website:

**Medi-Cal Letter Templates**

[www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Resources > Resources for Providers > Forms > Medi-Cal Letter Templates > 10. Specialist Termination Letter or [click here](#).

**SAI360 Policy Search**

[www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Resources > Provider Manuals & Training > Manuals > SAI360 Portal or [click here](#).

**Provider Manual – Medi-Cal**

Provider Manual Catalog > Provider Manual – Medi-Cal > 18. Provider Network > MC\_18D

FOLDER SELECT/INFO	POLICY NUMBER	TITLE	FILE TYPE	DEGREE OF CHANGE
... \ Provider Manual - Medi-	MC_18D1	IPA Reported Provider Changes - PCP Termination (NCQA)		Minor
Medi-	MC_18A1	Primary Care Provider - IPA and Hospital Affiliation		Minor
Medi-	MC_18B	Provider Directory		Moderate
Medi-	MC_18C	PCP, Vision and Behavioral Health Provider Network Changes		Minor
... \ Provider Manual - Medi-Cal \ 18. Provider Network	MC_18D2	IPA Reported Provider Changes - Specialty and Ancillary Provider Termination		Minor

If you have any questions about this change, please contact Juan Ortega, Director of Delegation Oversight, at [Ortega-j2@iehp.org](mailto:Ortega-j2@iehp.org).