



*We heal and inspire the human spirit.*

**To:** EVV Impacted Providers, Individual Nurse Providers & CBAS  
**From:** IEHP – Provider Relations  
**Date:** September 4, 2024  
**Subject:** **REMINDER - EVV Required for In-Home Care & CBAS Emergency Remote Services (ERS)**

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California implemented CalEVV for Personal Care Services (PCS) in 2022 and Home Health Care Services (HHCS) in 2023 to comply with federal mandates. **The CalAIM 1115 Waiver requires EVV for in-home care services, including CBAS Emergency Remote Services (ERS) benefit.**

**If you have not yet self-registered in the CalEVV system, you will need to do so and choose either the CalEVV state-provided system or an alternate EVV vendor system.** For more information on the EVV registration process, refer to the “Provider Self-Registration Portal” section by visiting:

Aging.ca.gov > Providers and Partners > Community-Based Adult Services > Electronic Visit Verification (EVV)

The **Department of Health Care Services (DHCS) Electronic Visit Verification (EVV)** team will be hosting three Office Hours the month of September:

	Meeting Option 1	Meeting Option 2	Meeting Option 3
<b>Date</b>	<b>Monday, September 9</b>	<b>Friday, September 20</b>	<b>Tuesday, September 24</b>
<b>Time</b>	<b>9 – 10 a.m.</b>	<b>3 – 4 p.m.</b>	<b>3 – 4 p.m.</b>
To register for any of the <b>Virtual/Online Office Hours</b> visit: <a href="http://www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx">www.dhcs.ca.gov/provgovpart/Pages/EVV.aspx</a>			

For more information, visit DHCS’ EVV webpage listed above or DDS EVV webpage at [www.DDS.ca.gov/services/evv](http://www.DDS.ca.gov/services/evv)

Please email any questions in advance to the DHCS EVV team at [EVV@dhcs.ca.gov](mailto:EVV@dhcs.ca.gov) to allow time to prepare responses and for possible live demonstrations.

**Assistive Services**

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please email: Email: [EVV@dhcs.ca.gov](mailto:EVV@dhcs.ca.gov)

**Please note:** The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.