



We heal and inspire the human spirit.

To: EVV Impacted Providers, Individual Nurse Providers & CBAS
From: IEHP – Provider Relations
Date: November 26, 2024
Subject: **DHCS EVV Office Hours – December 9**

Please note: This will be a Q&A Session only (there will be no presentation).

Register if you have questions for the DHCS EVV team and drop in at any time during the hour session. The EVV team can provide 1:1 assistance during our new Office Hours format.

The Department of Health Care Services (DHCS) Electronic Visit Verification (EVV) team, in partnership with the Department of Developmental Services (DDS), California Department of Public Health (CDPH), and the California Department of Aging (CDA), will be hosting one (1) Office Hours in the month of December.

The purpose of Office Hours is to allow providers and JEs the opportunity to ask the EVV team questions on registration, capturing EVV visit data, how to navigate the CalEVV portal, and any additional inquiries you may have. This webinar will be an interactive conversation between providers, JEs and the EVV team.

Please email the team at EVV@dhcs.ca.gov any questions in advance to allow the team time to prepare responses and for possible live demonstrations.

	Meeting Details
Date	Monday, December 9
Time	1 – 2 p.m.

Please visit DHCS’ [EVV webpage](#) or DDS’ [EVV webpage](#) for more information.

Assistive Services

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please write or email to:

EVV Assistance
1501 Capitol Avenue
P.O. Box 997413, MS 0000
Sacramento, CA 95899-7413
Email: EVV@dhcs.ca.gov

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.