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To: Medicare IPAs
From: IEHP – Delegation Oversight
Date: December 11, 2024
Subject: UPDATE: D-SNP Letter Templates

Inland Empire Health Plan (IEHP) recently updated the following D-SNP Letter Templates to the IEHP Provider website. All templates are available in all threshold languages – English, Spanish, Chinese and Vietnamese:

- Coverage Decision Letter Part B Drug – 7 Day Appeal
- Coverage Decision Letter Medical – 30 Day Appeal
- Coverage Decision Letter - Claims

IEHP requires that the updated templates be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated templates for letters dated as of **January 1, 2025**.

The updated templates are now available at:

www.providerservices.iehp.org > Resources > Resources for Providers > Forms > D-SNP Letter Templates
> or [click here](#).

For questions, please contact Juan Ortega at Ortega-J2@iehp.org or Jessica Gonzalez at gonzalez-j6@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices