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To: Medi-Cal PCPs, Medi-Cal Specialists, BH and Doulas
From: IEHP - Provider Experience
Date: December 20, 2024
Subject: **Provider Targeted Rate Increase (TRI)**

Effective January 1, 2024, the California Department of Health Care Services (DHCS) increased reimbursement rates for certain Medi-Cal covered physician services to no less than 87.5% of Medicare to advance access, quality, and equity for Medi-Cal members and promote provider participation in the Medi-Cal program.

Important

- All eligible Providers, both IEHP Direct and IPA contracted, under Fee-For-Service (FFS), Capitation, or Case Rate contracts will receive retroactive TRI payments for 2024 and monthly TRI payments starting in 2025 from IEHP.
- Upon the release of payment, all eligible Providers will have access to view their TRI Remittance Advice (RA) via IEHP's secure Provider Portal.
- IEHP is adhering to the guidance and requirements for retroactive adjustments on claims submitted with dates of service (DOS) January 1, 2024, and forward in accordance with DHCS All Plan Letter (APL) 24-007.

The screenshot shows the IEHP Provider Portal interface. The main heading is "Targeted Rate Increase - Remittance Advice". Below the heading, there is explanatory text about supplemental payments and a search bar with "From date" and "To date" fields. A table titled "Total Records: 2" displays two records with columns for "#", "Date", "File Name", and "Download". The "Targeted Rate Increase RAs" menu item in the left sidebar is highlighted with a "new" badge.

For additional TRI information, including Frequently Asked Questions, links to the DHCS TRI fee schedule and more, visit IEHP's Provider website: providerservices.iehp.org > Resources > Resources for Providers > Claims > Targeted Rate Increase.

Please refer to the DHCS website [Medi-Cal-Targeted-Provider-Rate-Increases](https://www.dhcs.ca.gov/Programs/Pages/Medi-Cal-Targeted-Provider-Rate-Increases.aspx) for links to key documents and background information on the Provider Targeted Rate Increase supported through the Managed Care Organization (MCO) tax revenues.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org.

All IEHP communications can be found at: providerservices.iehp.org > News and Updates > Notices.