We heal and inspire the human spirit.

To: IEHP DualChoice (HMO D-SNP) and IEHP Covered (CCA) PCPs, Specialists and Psychiatrists

From: IEHP – Provider Relations

Date: February 19, 2025

Subject: Mail Order Pharmacy Available for IEHP DualChoice and IEHP Covered Members

---

IEHP DualChoice (HMO D-SNP) and IEHP Covered (CCA) Members can skip the line at the pharmacy and receive their medications by mail!

What are the benefits?

- FREE home delivery
- Up to a 100-day supply
- Refill reminders

How do Members enroll?

IEHP Covered (CCA) Members call:	**IEHP DualChoice (HMO D-SNP) Members call**:
SortPak: 1-877-570-7787 or Birdi: 1-855-873-8739	SortPak: 1-877-570-7787
CCA questions? Call us at 1-855-433-IEHP (4347), 8am-6pm, Monday-Friday. TTY users should call 711	DSNP questions? Call us at 1-877-273-IEHP (4347), 8am-8pm (PST), 7 days a week, including holidays. TTY users 1-800-718-4347

Would You Like Fliers for Your Members?

If you are receiving this notice by fax, please visit our Notices page to download color copies to post in your office: www.providerservices.iehp.org > News and Updates > Notices

If by email, please see attachments.

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices

Get a 100-day supply of medicine DELIVERED TO YOUR HOME!

IEHP DualChoice

Skip the trip to the pharmacy and never worry about running out of medicine. Learn how to sign up below.

With Mail Order Pharmacy, you get:

- FREE delivery to your home
- Up to a 100-day supply
- Refill reminders

Get started today!

Call SortPak at **1-877-570-7787** and let them know you want to sign up for Mail Order Pharmacy.

Have questions?

Call us at **1-877-273-IEHP (4347)**, 8am-8pm (PST), 7 days a week, including holidays. TTY users **1-800-718-4347**.

Please Note: If you do not wish to use this pharmacy, you can find a full list of other pharmacies in our network at **www.iehp.org**. Beneficiaries generally must use network pharmacies to access their prescription drug benefit.

IEHP DualChoice (HMO D-SNP) is an HMO plan with a Medicare contract. Enrollment in IEHP DualChoice (HMO D-SNP) depends on contract renewal.

©2024 Inland Empire Health Plan. A Public Entity. All Rights Reserved. H8894_DSNP_24_ 5252525_C

Obtenga un suministro de medicamentos de hasta 100 días

IEHP DualChoice

¡ENTREGADO A SU DOMICILIO!

Evite tener que ir a la farmacia y ya no se preocupe por quedarse sin medicamentos. Entérese cómo registrarse a continuación.

Si usa las farmacias con Servicio de Entrega por Correo, usted obtiene:

- Entrega GRATUITA a su domicilio
- Un suministro para hasta 100 días
- Recordatorios de resurtidos

¡Empiece hoy!

Llame a SortPak al **1-877-570-7787** y dígales que desea inscribirse en la farmacia con servicio de entrega por correo.

¿Tiene alguna pregunta?

Llámenos al **1-877-273-IEHP (4347)**, de 8am a 8pm (Hora del Pacífico), los 7 días de la semana, incluidos los días festivos. Los usuarios de TTY deben llamar al **1-800-718-4347**.

Nota: Si no desea usar esta farmacia, puede encontrar una lista completa de otras farmacias en nuestra red en **www.iehp.org**. Los beneficiarios normalmente deben usar las farmacias de la red para acceder a su beneficio de medicamentos recetados.

IEHP DualChoice (HMO D-SNP) es un plan HMO con un contrato con Medicare. La inscripción en IEHP DualChoice (HMO D-SNP) depende de la renovación del contrato.

©2024 Inland Empire Health Plan. Entidad Pública. Todos los Derechos Reservados. H8894_DSNP_24_ 5252525_C_SP

Get up to a 100-day supply of medicine

DELIVERED TO YOUR HOME!

IEHP Covered

Skip the trip to the pharmacy and never worry about running out of medicine.

With Mail Order Pharmacy, you get:

- FREE delivery to your home
- Up to a 100-day supply
- Refill reminders

Get started today!

Call one of our Mail Order Pharmacies to sign up:

- **Birdi: 1-855-873-8739**
- **SortPak: 1-877-570-7787**

Have questions?

Call us at **1-855-433-IEHP (4347)**, 8am-6pm, Monday-Friday. TTY users should call **711**.

Please Note: If you do not wish to use this pharmacy, you can find a full list of other pharmacies in our network at **www.iehp.org**. Beneficiaries generally must use network pharmacies to access their prescription drug benefit.

Covered California is a registered trademark of the State of California.
©2024 Inland Empire Health Plan. A Public Entity. All Rights Reserved. CCA-24-5410147

Obtenga un suministro de medicamentos de hasta 100 días

IEHP Covered

¡ENTREGADO EN SU DOMICILIO!

Evite tener que ir a la farmacia y ya no se preocupe por quedarse sin medicamentos.

Si usa las farmacias con Servicio de Entrega por Correo, usted obtiene:

- Entrega GRATUITA a su domicilio
- Un suministro para hasta 100 días
- Recordatorios de resurtidos

¡Empiece hoy!

Llame a una de nuestras farmacias con servicio de envíos por correo para inscribirse.

- **Birdi: 1-855-873-8739**
- **SortPak: 1-877-570-7787**

¿Tiene alguna pregunta?

Llámenos al **1-855-433-IEHP (4347)**, de 8am a 6pm, de lunes a viernes. Los usuarios de TTY deben llamar al **711**.

Nota: Si no desea usar esta farmacia, puede encontrar una lista completa de otras farmacias en nuestra red en **www.iehp.org**. Los beneficiarios normalmente deben usar las farmacias de la red para acceder a su beneficio de medicamentos recetados.

Covered California es una marca registrada del Estado de California.

©2024 Inland Empire Health Plan. Una Entidad Pública. Todos los Derechos Reservados. CCA-24-5410147SP