

We heal and inspire the human spirit.

To: EVV Impacted Providers, Individual Nurse Providers & CBAS

From: IEHP – Provider Relations

Date: March 28, 2025

Subject: DHCS EVV Office Hours – April 4, 14 & 25

Please note: As of November 1, 2024, this will be a Q&A Session only (there will be no presentation).

Register to come if you have questions for the team and drop in at any time during the hour session. Our EVV team can provide 1:1 assistance during our new Office Hours format.

| Friday, April 4 | Monday, April 14 | Friday, April 25 |
|-----------------|------------------|------------------|
| 1:00 - 2:00PM | 9:00 - 10:00 AM | 3:00 – 4:00PM |

Assistive Services

For individuals with disabilities, DHCS will provide free assistive devices, including language and signlanguage interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please write or email to:

EVV Assistance 1501 Capitol Avenue P.O. Box 997413, MS 0000 Sacramento, CA 95899-7413 Email: EVV@dhcs.ca.gov

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.

Please visit DHCS' <u>EVV webpage</u>: dhcs.ca.gov > search "EVV" or DDS' <u>EVV webpage</u>: dds.ca.gov > Services > EVV for more information.

Please email our team at <u>EVV@dhcs.ca.gov</u> any questions in advance to allow our team time to prepare responses and for possible live demonstrations.