

**To:** IEHP – Global Quality P4P IPA  
**From:** IEHP - Quality Programs  
**Date:** April 2, 2025  
**Subject:** **2025 Global Quality P4P IPA Program Guide - Updates!**

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Inland Empire Health Plan (IEHP) has made the following updates to the **2025 Global Quality (GQ) IPA P4P Program**:

## **MEASURE UPDATES**

### **1. Initial Health Appointment (IHA) – Update to measure description to better align with IEHP standards to include the following age-appropriate due dates for providers:**

- Members **ages 0-18.99 months** must receive an IHA within the **first 60 days of enrollment with IEHP**.
  - For example, a member enrolled in August 2025 must be seen by October 2025, and PCP must submit an encounter by November 2025.
- Members **ages 19 months and older** must receive an IHA within **120 days of enrollment with IEHP**.
  - For example, a member enrolled in August 2025 must be seen by December 2025, and PCP must submit an encounter by January 2026.

**NOTE:** If the Member is not seen by the age-appropriate due date, please continue efforts to see the Member before 120 days have passed to meet the Department of Health Care Services (DHCS) requirements.

### **2. Equity Quality Improvement Activity: Reducing Health Disparities**

- The “Equity Quality Improvement Activity: Reducing Health Disparities” process measure has been updated to “**Quality Improvement Activity: Improving Health Outcomes.**” Please refer to the 2025 Global Quality IPA Program Guide for measure details.

### **3. Effective immediately, the following measures have been **REMOVED**:**

#### **Core Measures:**

- Health Equity Domain for the following measures:
  - Child and Adolescent Well-Care Visits (WCV) (for Whites)
  - Immunizations for Adolescents – Combo 2 (IMA-2) (for Blacks/African Americans)
  - Controlling High Blood Pressure (CBP) (for Blacks/African Americans)
  - Glycemic Status Assessment for Patients with Diabetes (GSD) (for Hispanics)

**Process Measure:**

- Diversity, Equity, and Inclusion (DEI) – Training Program Completion

**PROGRAM UPDATES**

**4. Process Measure**

- Increased the PMPM incentive for the “Electronic Medical Record Connections” process measure from \$0.25 to \$0.50

**5. Maximum Quality Score & PMPM**

- Updated to Maximum Quality Score & PMPM to the following:

Provider Type	<i>Old Maximum Quality Score</i>	<b>NEW Maximum Quality Score</b>	<i>Old Maximum Quality PMPM</i>	<b>NEW Maximum Quality PMPM</b>
IPA	3.75	<b>3.73</b>	\$5.89	<b>\$5.87</b>

Thank you for your continued partnership in providing quality healthcare to IEHP’s Members.

Please review this update and leverage the 2025 Global Quality P4P IPA Program Guide to maximize your efforts in the 2025 performance year. Guide can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Programs & Services > Provider Incentive Programs > Pay for Performance > Global Quality P4P Program.

Questions related to this program can be sent to IEHP’s Provider Call Center at 909-890-2054, (866) 223-4347, [providerservices@iehp.org](mailto:providerservices@iehp.org), or email IEHP’s Quality Department at [QualityPrograms@iehp.org](mailto:QualityPrograms@iehp.org).

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