

**To:** All Medi-Cal PCPs

**From:** IEHP – Integrated Transitional Care (ITC) Department

**Date:** June 3, 2025

**Subject: REMINDER: Medication Reconciliation Letters Available in Provider Portal**

As a reminder, **Member Medication Reconciliation Post-Discharge Letters** are available for viewing/download on the Provider Portal.

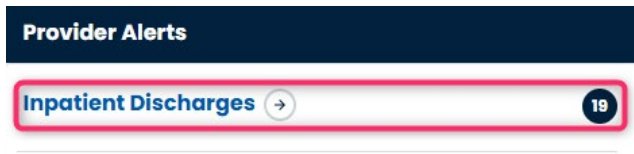
## What is a Medication Reconciliation Letter?

A Medication Reconciliation letter details services provided to address:

- Discrepancies in medication therapy
- Evaluate drug safety/risks
- Identify potential gaps in care
- Support optimization of the Member medication care plan after hospital discharge

During the transition from hospital to home, Members are vulnerable to medication errors, due to changes in medication regimens and other prescribers involved. Medication Reconciliation has been shown to improve health outcomes and reduce medication-related injuries, health care expenses and overall risk for readmission.

## How do I view the Medication Reconciliation Letter?



1. Log into the Provider Portal and click "**Inpatient Discharges**" Alerts on the Home page to access the Roster

**Inpatient Discharges**

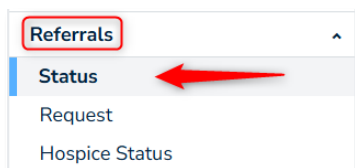
Members on this list have recently been discharged from a hospital and require a follow up visit. IEHP recommends that this visit is completed no later than the date displayed on the roster below in the "Follow up by" column.

Total Members: 18

| Member/ID/Phone                    | LOB          | DOB        | Discharge  | Hospital   | Disposition      | Primary Diagnosis | FAR Stratification | Follow up by |
|------------------------------------|--------------|------------|------------|--|------------------|-------------------|--------------------|--------------|
| Doe, John<br>IEHP ID: 000000000000 | IEHP Covered | 06/23/1966 | 05/08/2025 | Casa Colina Hospital For Rehabilitative Medicine | Home-Health Care |                   | FAR - High         | N/A          |

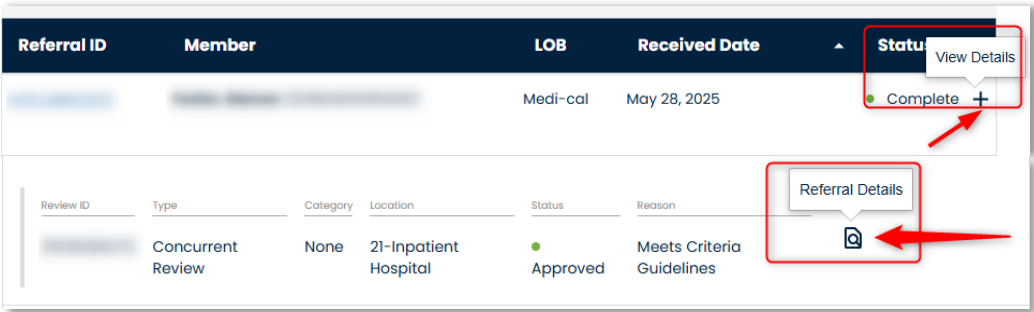
2. Once redirected to the Inpatient Roster, select the Provider to open their roster.

3. Copy the Member ID.



4. Access **Referrals > Status** and **Paste the Member ID** into the search box.

5. Click **View Details** and then **View Referral** to access the Member’s Documents under their inpatient authorization



6. **Download** and **assess** the Medical Reconciliation (Med Rec) Form. Please save a copy in the Member’s medical record.

| Documents   |                                |                          |
|-------------|--------------------------------|--------------------------|
| Description | Type                           | Action                   |
| [Redacted]  | Facesheet                      | <a href="#">Download</a> |
| [Redacted]  | Clinical Review                | <a href="#">Download</a> |
| [Redacted]  | Discharge Instructions/Summary | <a href="#">Download</a> |
| [Redacted]  | CarewebQIEpisodeSummaryXML     | <a href="#">Download</a> |
| [Redacted]  | CareWebQI Episode Summary      | <a href="#">Download</a> |
| [Redacted]  | Medication Reconciliation      | <a href="#">Download</a> |

We encourage and appreciate your review to support a safe and optimized medication plan for your Members.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org)

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