



We heal and inspire the human spirit.

To: IEHP Network
From: IEHP Provider Communication
Date: July 7, 2025
Subject: Introducing the New Weekly Provider Bulletin!

Greetings IEHP Providers!

We are excited to announce a new approach to the way we communicate with our network. Beginning Thursday, July 10, 2025, you will receive weekly bulletin notifications from ProviderServices@info.iehp.org.

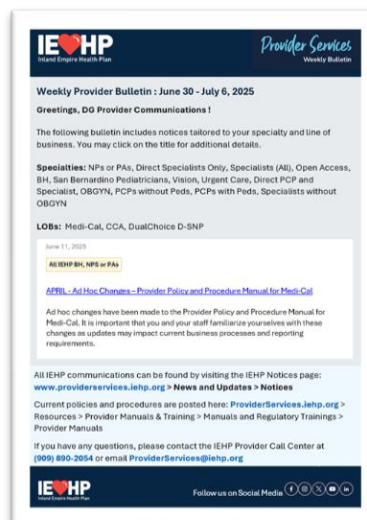
These bulletins will include vital health plan information, policy updates, and other pertinent topics that may affect your practice. Expect to receive these bulletins every Thursday afternoon via email or fax, based on your current preference. Note that urgent and regulatory notices may be sent outside of the Thursday afternoon schedule.

This change will not apply to grievance or appeals notices, or any communication that is specific to you and your practice; you will continue to receive those notices as usual. This weekly bulletin will exclusively feature IEHP general notices which can be found on IEHP's "Notices" website page.

Your notices will go from looking like this...



to looking like this...



Please check your Spam folder and allow emails from ProviderServices@info.iehp.org.

If you prefer to receive these notices in a different inbox or via email opposed to fax, please scan the QR code to request an update. You can also reach us at ProviderCommunication@iehp.org

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org



All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices