

IEHP | Targeted Rate Increase (TRI)

To: Medi-Cal PCPs, Medi-Cal Specialists, Medi-Cal IPAs, BH and Doulas
From: IEHP - Provider Experience
Date: July 9, 2025
Subject: **Action Required: Verify Billing Alignment with TRI Rate by 9/1/2025**

As part of the TRI Medi-Cal Allowable Logic Implementation, we have identified providers whose billed charges are currently below the TRI allowable rate. To avoid potential underpayment, please ensure your billers are reviewing the TRI fee schedule for the allowable billed rate.

What You Need to Know	Action Required
<ul style="list-style-type: none">– Billing below TRI Allowable Rates will result in payment to the level billed, which may be lower than the TRI allowable rate.– Impacted claims primarily reflect Dates of Service 2024 - 2025 with a TRI Increment greater than \$0.– Reference the TRI Rate Calculation Example in the TRI FAQ for guidance.	<ul style="list-style-type: none">– Adjust your billing practices to align with the TRI Rate by September 1, 2025.– Educate your billing staff to ensure correct submission moving forward.– Reference the DHCS website for direct access to the TRI Fee Schedule.

TRI Frequently Asked Questions (FAQ), with links to the DHCS TRI fee schedule and more, are available on IEHP's Provider website: providerservices.iehp.org > Resources > Resources for Providers > Claims > Targeted Rate Increase.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email ProviderServices@iehp.org.

All IEHP communications can be found at: providerservices.iehp.org > News and Updates > Notices.