



We heal and inspire the human spirit.

To: PCPs, Specialists, and Behavioral Health Providers
From: IEHP – Provider Relations
Date: July 17, 2025
Subject: **2025 Provider Satisfaction Survey began July 8th!**

Inland Empire Health Plan (IEHP) deeply values our partnership with you and is unwavering in our commitment to our Providers. Our relationship with you is built on the foundation that IEHP is always here for you: listening, learning, and doing what is right for our Members and Providers.

**The 2025 Provider Satisfaction Survey began July 8
and we want to hear from you!**

IEHP contracted Press Ganey to conduct this important survey, July 8 - September 4, 2025.

Your office may be contacted by Press Ganey to ask about your satisfaction in several areas, including:

- IEHP's operations
- The helpfulness of our call center team
- How we compare to other health plans
- If you would recommend IEHP to other physicians' practices

Press Ganey will email and mail the survey to you. Please take advantage of the opportunity to complete the survey electronically or return the mailed version in the postage-paid envelope provided.

Phone surveys begin in early August if we haven't heard from you by that time.

Your feedback matters. Thank you in advance for your response to share how IEHP is supporting you and what we can do better. We review and value every response.

Questions? Please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All communications sent by IEHP can also be found at: www.iehp.org > Providers > News & Updates > Notices