



*We heal and inspire the human spirit.*

**To:** Hospice Providers

**From:** IEHP – Hospital and Ancillary Relations

**Date:** July 18, 2025

**Subject: Requirements Under APL 25-008: Hospice Services and Medi-Cal Managed Care**

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On May 5, 2025, the Department of Health Care Services (DHCS) published an updated Hospice All Plan Letter (APL) to highlight contractual, regulatory, and statutory requirements applicable to Medi-Cal managed care plans (MCPs) and hospice service providers with respect to their responsibilities to provide Medically Necessary hospice services to MCP Members.

Pursuant to [DHCS APL 25-008](#), Hospice Providers must submit the Medi-Cal Hospice Program Election Notice (NOE) form to the Member's respective MCP within five (5) calendar days of certification and election of hospice care. DHCS no longer collects and processes NOE forms for Medi-Cal managed care members.

To ensure a seamless transition to this change, please note the following:

- Failure to meet the submission deadline may result in financial liability for hospice providers as IEHP is not obligated to cover or pay for hospice services from the date of admission to the date the election form is submitted and accepted by the Plan. As a reminder, the hospice provider cannot bill the member for services.
- Claims submitted by a hospice provider without an approved NOE on file with IEHP may be denied.
- For members currently receiving hospice services without a NOE form on file with IEHP, please submit immediately to ensure compliance

The requirements in APL 25-008 supersede those in APL 13-014. All hospice service providers must follow the guidelines outlined and effective May 5, 2025.

If you have any questions, please contact the Hospital and Ancillary Relations Team at [AncillaryRelationsServiceTeam@iehp.org](mailto:AncillaryRelationsServiceTeam@iehp.org).

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