



We heal and inspire the human spirit.

To: EVV Impacted Providers, Individual Nurse Providers & CBAS
From: IEHP – Provider Relations
Date: July 31, 2025
Subject: **DHCS EVV Office Hours – August 8 & 25**

Please note: As of November 1, 2024, this will be a Q&A Session only (there will be no presentation).

Register to come if you have questions for the team and drop in at any time during the hour-long session. Our EVV team can provide 1:1 assistance during our new Office Hours format.

Friday, August 8	Monday, August 25
2:00 pm-3:00 pm	2:00 pm-3:00 pm

Assistive Services

For individuals with disabilities, DHCS will provide free assistive devices, including language and sign-language interpretation, real-time captioning, note takers, reading or writing assistance, and conversion of training or meeting materials into braille, large print, audio, or electronic format. To request alternate format or language services, please write or email to:

EVV Assistance
1501 Capitol Avenue
P.O. Box 997413, MS 0000
Sacramento, CA 95899-7413
Email: EVV@dhcs.ca.gov

Please note: The range of assistive services available may be limited if requests are received less than ten working days prior to the meeting.

Please visit DHCS' [EVV webpage](https://dhcs.ca.gov): dhcs.ca.gov > search "EVV" or DDS' [EVV webpage](https://dds.ca.gov): dds.ca.gov > Services > EVV for more information.

Please email our team at EVV@dhcs.ca.gov any questions in advance to allow our team time to prepare responses and for possible live demonstrations.