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To: Medi-Cal Non-PCP Providers
From: IEHP – Provider Relations
Date: July 31, 2025
Subject: **Mandatory Biennial Provider Training - August 28**

In accordance with DHCS, all Providers are required to take refresher training every two years. We will offer a Mandatory Biennial Provider Training Webinar on August 28, from 12:00 p.m. to 1:30 p.m.

Agenda items include:

- Mission, Vision, and Values
- Provider Support
- Providers' Role, Rights & Responsibilities
- Members' Role, Rights & Responsibilities
- Utilization Management & Care Coordination
- Claims
- Compliance Trainings

Meeting Details	
Date	August 28, 2025
Time	12:00 pm-1:30 pm
Location	Microsoft Teams Webinar (link will be sent via email the day prior to the meeting)
RSVP via link or QR code by Wednesday, August 27	

For RSVP questions, please email Laura Roque Roque-L@iehp.org

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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