



QUALITY APP

AVAILABLE NOW on the IEHP Provider Portal



We're excited to announce that the Provider Quality App is now live on the Provider Portal and ready to use!

This new app is designed to engage and inform PCPs through its:

- GQ P4P Performance and Quality Measure Dashboards
- Insights into opportunities for improving quality of care for IEHP Members
- Custom and Measure-based Member rosters

This new app is meant to complement the existing Global Quality P4P reports and Member Rosters to help Providers maximize their efforts in the P4P Program.

Login to the Portal and navigate to Reports → Provider Quality App to get started!



Need help getting started?

A **User Guide** and **FAQs** can be found in the **Support** section of the application. You can also reach out to Provider Services at **ProviderServices@iehp.org**







Have Questions? Below are answers to many questions you may have about the Provider Quality App.

What is the Provider Quality App?

- Provider Quality App is a web-based application designed to help Primary Care Physicians (PCPs) maximize their efforts in the Global Quality (GQ) Pay for Performance (P4P) Program by empowering them to engage the right Members at the right time and informing them about their quality performance through its:
 - Custom roster and measure-based care gap roster
 - Payout, quality performance, and measure dashboards
 - Insights into opportunities for improving quality of care for IEHP Members
 - GQ P4P resources and support tools
- Where can I access this application, and will I need separate login credentials?
- Provider Quality Application can be accessed via the **Reports** section of IEHP's <u>Provider Portal</u> or a <u>direct link</u> and DOES NOT require separate login credentials.
- Does this Provider Quality App replace the current Global Quality P4P Reports?
- A No. This application is designed to complement and is consistent with the existing GQ P4P reports and related member rosters, is based on the same underlying data sources, and serves as an additional tool to help Providers get the most out of the P4P Program.
- Who do I contact if I have more questions?
- A If you have questions, please call the Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org