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To: IEHP DualChoice (HMO D-SNP) Providers & Medicare IPAs
From: IEHP - Claims
Date: October 29, 2025
Subject: **IMPORTANT: IEHP DualChoice Claims with Local Codes – Reject Nov 1, 2025**

Please share this communication with your billing service. It is crucial that your biller be aware of this requirement.

Beginning November 1, 2025, IEHP will be rejecting claims received for IEHP DualChoice (HMO D-SNP) members that contain local codes.

When billing services for **IEHP DualChoice (HMO D-SNP)** members, please ensure that you follow Medicare national coding standards and submit only **Standard HCPCS Level I & II codes** to secure claim processing in accordance with CMS standards.

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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