

To: IEHP Medi-Cal Urgent Care Providers
From: IEHP Quality Programs
Date: November 19, 2025
Subject: **ACTION REQUIRED: Urgent Care + Wellness Quality Incentive Program - 2026 Program Guide Release!**

Inland Empire Health Plan (IEHP) is pleased to announce the release of the 2026 Urgent Care + Wellness Quality Incentive Program Guide!

The 2026 Urgent Care + Wellness Quality Incentive Program Guide provides detailed information, including program details, requirements, payment timelines, service details, and more! An electronic version of the guide is now available on the IEHP website at: www.providerservices.iehp.org > Programs & Services > Provider Incentive Programs > Pay for Performance Program > Urgent Care + Wellness Quality Incentive Program, or [click here](#).

Please Note: This is an early release of the 2026 Urgent Care + Wellness Quality Incentive Program Guide, and this version will **NOT** be mailed out. A finalized version of the 2026 Urgent Care + Wellness Quality Incentive Program Guide will be available on the IEHP website by **December 31, 2025**, and mailed out during the first quarter of 2026.

IEHP is seeking Provider feedback on the proposed 2026 Urgent Care + Wellness Quality Incentive Program. We value your input and would like your office to complete the “**2026 Urgent Care + Wellness Quality Incentive Program Provider Comment Survey**” by **November 28, 2025**, to ensure the program continues to support the quality efforts that help provide optimal care for our Members. Your prompt attention and response are greatly appreciated!

Please scan the QR or click on the link below to access the survey:

[Qualtrics Survey | Qualtrics Experience Management](#)



WHATS NEW

New Eligibility and Participation Requirement

- Urgent Care Providers must have a signed Incentive Program contract amendment prior to the start of the 2026 Urgent Care + Wellness Incentive Program performance period, in order to be eligible to receive incentive dollars.

GENERAL PROGRAM INFORMATION

Eligibility

- Urgent Care Provider that is active and contracted with IEHP for Medi-Cal and has at least one Primary Care Physician (PCP) type practitioner.

Services

- The following services are included in the 2026 Urgent Care + Wellness Quality Incentive Program:
 - Adolescent Immunizations
 - Child and Adolescent Well-Care Visits
 - Fluoride Varnish
 - Lead Screening

Payment

- Eligible Urgent Care providers will receive a monthly financial incentive for each eligible service. Service must meet the eligibility criteria as stated in the program guide.
- 2026 Urgent Care + Wellness Quality Incentive Program incentives will be paid monthly by IEHP, on the 20th of each month.
- Participating Urgent Care Providers will be reimbursed for eligible adolescent immunizations for the measurement year 2026. NOTE: The reimbursement amounts also include adolescent immunization administration. The following adolescent immunizations qualify for reimbursement:
 - Meningococcal Conjugate
 - Tdap (Tetanus-Diphtheria-Pertussis)
 - Human Papillomavirus (HPV)

Please refer to the 2026 Urgent Care + Wellness Quality Incentive Program Guide for payment details.

We encourage your office to review the program guide to maximize your efforts in the 2026 Urgent Care + Wellness Quality Incentive Program. If you have any questions, please contact IEHP's Provider Call Center at 909-890-2054, (866) 223- 4347, email ProviderServices@iehp.org, or IEHP's Quality Department at QualityPrograms@iehp.org.