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To: Medi-Cal & IEHP Covered (CCA) PCPs
From: IEHP – Provider Network
Date: November 26, 2025
Subject: **Health Alert – Infant Formula and Botulism**

The California Department of Public Health (CDPH) is collaborating with state health departments and the CDC to investigate a multistate infant botulism outbreak linked to ByHeart Whole Nutrition Infant Formula. As of November 12, 2025, 16 cases were identified with 2 being in California.

CDPH is working with the CDC and FDA to monitor cases and test products. The antitoxin BabyBIG is the only FDA-approved treatment for infant botulism at this time.

Common signs and symptoms of infant botulism include:

- Constipation
- Difficulty feeding (sucking and swallowing)
- Poor head control
- A weak and altered cry
- Diminished facial expression
- Other signs of muscle weakness

If infant botulism is suspected, clinicians should call the CDPH Infant Botulism Treatment and Prevention Program (IBTPP) directly for consultation at **510-231-7600 (available 24/7)**.

CDPH has opened a public-facing hotline for concerned parents and caregivers with questions about infant botulism and can call directly toll-free at 1-833-398-2022.

Additional resources:

- [CDPH Infant Botulism Health Advisory](#)
- [CDPH Infant Botulism Treatment and Prevention Program](#)
- [CDPH Frequently Asked Questions about Infant Botulism](#)
- [Outbreak Investigation of Infant Botulism: Infant Formula \(CDC November 2025\)](#)
- [Infant Botulism Outbreak Linked to Infant Formula, \(FDA November 2025\)](#)

If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

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