We heal and inspire the human spirit.

Claims

To: Specific Providers

From: IEHP – Claims

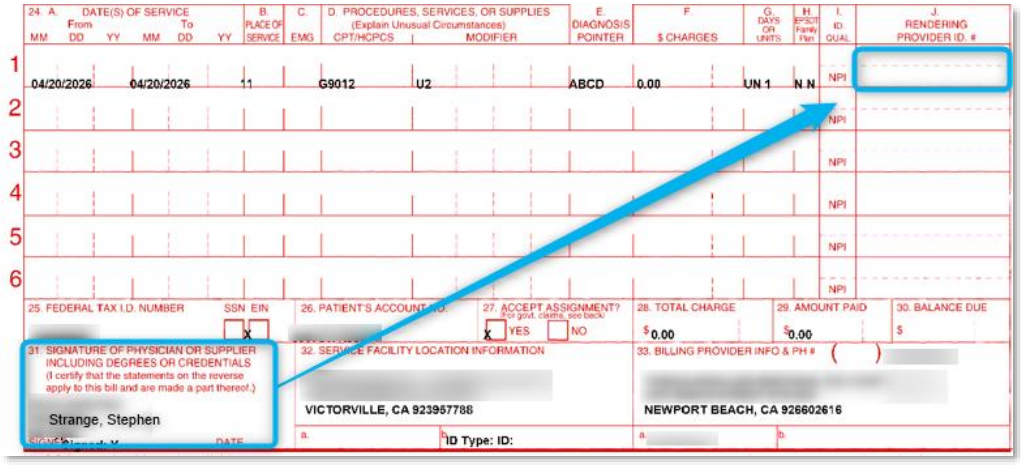
Date: June 7, 2026

Subject: **CMS 1500 Claims Must Include First, Last, and NPI to Avoid Rejection**

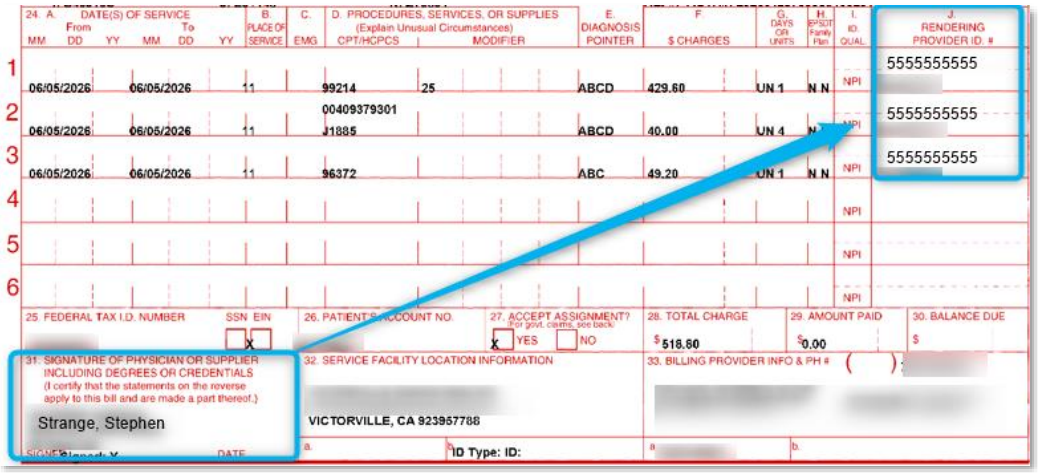
Effective immediately, any CMS-1500 claim that lists the **Supervising Provider's first and last name in Box 31 without the Rendering Provider NPI in Box 24J** will be rejected.

A new, clean claim must be submitted and must adhere to timely filing guidelines. **Please do not resubmit as a PDR or corrected claim.**

Incorrect: Missing NPI



Correct: Both supervising Provider Name and Rendering NPI are included



If you have any questions, please contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

All IEHP communications can be found at: www.providerservices.iehp.org > News and Updates > Notices