



FAQs on PP-GEMT Add-on Payments

(Public Provider Ground Emergency Medical Transportation)

What is the PP-GEMT?

- The Department of Health Care Services (DHCS) has established a Public Provider Ground Emergency Medical Transport (PP-GEMT) Intergovernmental Transfer (IGT) program. In accordance with Welfare and Institutions (W&I) Code section 14105.945, Medi-Cal Managed Care Health Plans must provide increased reimbursement rates for specific procedure codes to non-contracted Public Providers of GEMT services beginning on January 1, 2023.

What Provider types are eligible for this supplemental payment?

- Non-contracted Public Providers who provide GEMT services to IEHP members are eligible for add-on payment.
- Non-contracted Public Providers must complete a Public Provider Attestation to substantiate Public Provider status. This form can be found at: www.iehp.org > For Providers > Plan Updates > Correspondence

Which service settings are excluded from this directed payment?

- Any transport billed when following evaluation of a patient when transport **was not** provided.
- Dual eligible beneficiaries with Medicare Part B coverage and **without** a Medicare crossover claim.

Who are the eligible Members?

- The provider must have rendered qualified professional services to eligible Medicaid Members.

What is the effective period for this directed payment?

- Services rendered on or after January 1, 2023.

What are the eligible procedure codes and the PP-GEMT add-on payment amount?

- Providers will receive a fixed add-on amount for the eligible procedure codes stated below.

CPT Code	Description	Medi-Cal Base Fee	Add-on Amount
A0429	Basic Life Support, Emergency	\$118.20	\$946.92
A0427	Advanced Life Support, Level 1, Emergency	\$118.20	\$946.92
A0433	Advanced Life Support, Level 2	\$118.20	\$946.92
A0434	Specialty Care Transport	\$118.20	\$946.92
A0225	Neonatal Emergency Transport	\$179.92	\$946.92

How do we determine the payee for these payments?

- IEHP will pay the add-on payment to non-contracted Public Providers, who have attested their status as a Public Provider for GEMT services. The attestation form can be found at:
www.iehp.org > For Providers > Plan Updates > Correspondence

How often will payments be disbursed?

- IEHP will pay PP-GEMT add-on payments on a monthly basis. For each payment cycle, we will pay PP-GEMT add-on payments for claims adjudicated by the cutoff date for the corresponding service months, as indicated on IEHP's Supplemental Payment Schedule. The most current payment schedule can be found at: www.iehp.org > For Providers > Plan Updates > Correspondence
- PP-GEMT add-on payments will be processed separately after the initial claim is adjudicated. Providers **will not find** the add-on payment in the initial claim payment.
- PP-GEMT add-on payments will be made within 90 calendar days of initial claim receipt per DHCS guidance.

What is the Provider Dispute process related to PP-GEMT add-on payments?

- If a Provider has a dispute regarding PP-GEMT add-on payments for a claim that **has passed the payment date found on the Supplemental Payment Schedule**, the Provider shall complete the Prop 56/GEMT Payment Dispute form found on the Provider portal at: www.iehp.org > For Providers > Plan Updates > Correspondence.

The completed Dispute form should be emailed to: Prop56Inquiry@iehp.org.

- Please only include claims without PP-GEMT add-on in the dispute form.
- If there are more than 20 disputed claims, please submit them in a spreadsheet to expediate the review process.
- Please always include a valid email address with the dispute. The primary method of communication for PP-GEMT disputes is by email.

What is the turnaround time for a resolution for Provider disputes?

- IEHP will provide written notification of the Provider dispute results (via mail or email) within 30 working days from date of receipt.

How long does a Provider have to file a dispute regarding PP-GEMT payments?

- A provider has 365 calendar days from the PP-GEMT add-on payment date to file a dispute regarding add-on payments.
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- DHCS allows 90 calendar days from the date of receipt of a clean claim to issue the PP-GEMT add-on payment. Disputes submitted prior to this 90-day window will result in a denial or rejection of the dispute.