Updated - Medi-Cal Rx Transition: Implantable and Injectable Contraceptives FAQs

February 11, 2022

What is MediCal Rx?

As of January 1, 2022, the Department of Healthcare Services (DHCS) now manages Medi-Cal pharmacy claims under a program called Medi-Cal Rx, with a new pharmacy benefit contractor, Magellan Medicaid Administration, Inc. (Magellan). Pharmacy services billed as pharmacy claims have transitioned from IEHP to Medi-Cal Rx.

How does this affect implantable and injectable contraceptives?

Prior to Medi-Cal Rx, IEHP allowed pharmacies to process intrauterine devices (IUDs). Due to Medi-Cal Rx, drugs provided at pharmacies are covered through Medi-Cal Rx and Magellan.

Which implantable and injectable contraceptives are covered through pharmacies and which ones are covered through IEHP?

Kyleena, Paragard and Depo-Provera can be billed by the pharmacy to Medi-Cal Rx if provided to the Member by a pharmacy. **Please note: No prior authorization is required for IEHP buy and bill.**

Providers can write a script for Member to fill at a pharmacy **OR** Buy and Bill	
DRUG	**HCPCS**
Kyleena	J7296
Paragard	J7300
Depo-Provera	J3490 U8

Providers have the option to Buy and Bill	
DRUG	**HCPCS**
Mirena	J7298
Liletta	J7297
Skyla	J7301
Nexplanon	J7307

How will a Provider know if a Member is eligible for a new IUD?

UPDATED INFO: Providers need to contact the IEHP Pharmacy Team at **(909) 890-2049** (between 8:00 AM -5:00 PM, Monday through Friday) to confirm the Member's Prior Auth history and determine if there has been a paid claim filed within the past three (3) years for an IUD.

If a Member decides to cancel the implantation that was planned for buy and bill can the implantable/injectable contraceptive be used for another Member?

The same unused contraceptive can be used for another Member **if** there is not already a paid claim for the first Member, or the claim and payment has been reversed. The device would then be billed for the new Member.

What does a Provider do if they already billed for a Member who then cancelled the implantation and/or the Provider was already paid?

The Provider would need to submit a Refund Form (Single Claim), available on our non-secure site here or: www.iehp.org > Providers > Provider Resources > Forms > Claims

Who can I contact if I have questions from IEHP?

If you have any questions regarding Provider-related issues, please contact the Provider Relations Team at **(909) 890-2054** or **(866) 223-4347** or email **ProviderServices@iehp.org.**

As a reminder, all communications sent by IEHP can also be found on our Provider portal at:
www.iehp.org > For Providers > Plan Updates > Correspondence

How can I contact Magellan re: Medi-Cal Rx if I have questions?
You may call the **Medi-Cal Rx 24 Hour Call Center: 800-977-2273**
Visit the new Medi-Cal Rx website www.Medi-CalRx.dhcs.ca.gov for general information, including Frequently
Asked Questions (FAQs) and the Medi-Cal Rx Pharmacy Transition Policy.