



We heal and inspire the human spirit.

To: All PCPs, Specialists, Ancillary and Hospitals

From: IEHP – Claims & EDI

Date: March 13, 2023

Subject: UPDATE: IEHP Coordination of Benefits Agreement (COBA) Implementation

IEHP implemented a **Coordination of Benefits Agreement (COBA)** with the Centers for Medicare and Medicaid Services (CMS). CMS COBA trading partners automatically transmit secondary Medi-Cal claims for IEHP dual eligible members (**FFS Medicare primary / IEHP Medi-Cal secondary**) directly to IEHP.

Automatic claim submissions are transmitted to IEHP within two weeks of Medicare's primary claim decision. Upon receipt, IEHP processes your claim as the secondary payer within standard claim processing timeframes.

As of December 12, 2022, IEHP receives weekly files containing all processed claims for Medicare Part A and/or Part B enrollees who also have IEHP Medi-Cal as secondary coverage. Since that date, IEHP has been processing these claims using the CMS COBA claim file. **You are not required to submit a separate claim.**

Why are we sending you this information?

Some providers continue to directly submit claims for IEHP dual eligible members, resulting in unnecessary duplicate claims. **Providers no longer need to submit electronic or paper claims to IEHP for dual eligible members (FFS Medicare and IEHP Medi-Cal) as the secondary payer.**

What are the exceptions?

- Members who have Part C Medicare coverage (or any other non-Medicare coverage) where claims are processed by another Health Plan or HMO. **Providers should continue to submit secondary Medicare claims to IEHP for Medicare Part C members along with primary payer's EOB or an EDI equivalent claim containing the primary payer information.**
- **Services not covered by Medicare Part A or B that are directly billable to Medi-Cal should continue to be submitted directly to IEHP.** Below are two hyperlinks listing these services.

Medicare Non-Covered Services: **CPT Codes**

<https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/medinoncpt.pdf>

Medicare Non-Covered Services: **HCPCS Codes**

<https://files.medi-cal.ca.gov/pubsdoco/publications/masters-mtp/part2/medinonhpc.pdf>

- This **does not apply to IEHP DualChoice (HMO D-SNP) Members** who have their Medicare and Medi-Cal benefits through IEHP. Please continue to bill IEHP DualChoice Members' assigned IPA.
- **NOTE:** The COBA agreement was implemented on December 12, 2022, not Oct 3, 2022 as previously communicated. Please check IEHP's provider portal for claim status of any unprocessed claims possibly delayed or contact IEHP's Provider Call Center for further guidance.

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054 or 866-223-4347, or email ProviderServices@iehp.org.