



We heal and inspire the human spirit.

To: PCPs, Hospitals, SNFs, Home Health, My Path Palliative Care Providers

From: IEHP – Provider Relations

Date: August 1st, 2023

Subject: **IEHP Quality Hospice Network Update**

Inland Empire Health Plan (IEHP) is compelled by our mission, vision, and values to place our members at the center of our universe. As part of this commitment, we have recently undergone a rigorous review using publicly reported data and other metrics to identify the hospice agencies within our network that provide the highest quality care. A new list of the hospice providers that meet these standards for a Quality Hospice Network is included for your reference.

Our New Quality Threshold

Inclusion in IEHP's Quality Hospice Network is based on three indicators:

1. Participation in CMS Hospice Quality Reporting Program with publicly available Consumer Assessment of Healthcare Providers & Systems (CAHPS) Hospices Survey from the February 2023 release.
2. Quality service standards as measured by the percentage of General Inpatient (GIP) care, Continuous Home Care (CHC) and Hospice Visits in the Last Days of Life (HVLDL) in the past year.
3. Hospice Revocation rates that meet or are below national/state standards.

How This Affects You

Please use the attached Quality Hospice Network list when providing IEHP members with options for hospice care.

Please note: An IEHP member currently receiving care from a hospice agency that is not on this list may continue care without concern or interruption.

Thank you for your continued partnership in providing optimal care to our members.

All communications sent by IEHP can also be found at: www.iehp.org > Providers > Plan Updates > Correspondence.

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org



IEHP Quality Hospice Network

HOSPICE AGENCIES THAT MEET IEHP QUALITY STANDARDS

Data refreshed 7/24/2023

	HOSPICE	NPI NUMBER	PHONE	FAX	COUNTIES SERVED					
					RIVERSIDE	SB	LA	ORANGE	SAN DIEGO	VENTURA
1	ABLE HOSPICE	1386041184	760-610-2093	760-610-2115	X					
2	ARBOR HOSPICE (aka VNA Care)*	1306261029	951-658-9288	951-744-3095	X					
3	DESTINY HOSPICE CARE INC	1194027672	951-243-8871	888-429-8484	X					
4	HOPE HOSPICE & HEALTHCARE INC	1245412188	951-679-8872	951-679-7882	X					
5	MISSION HOSPICE SERVICES OF RANCHO MIRAGE LLC	1063804763	760-636-4488	888-971-4241	X					
6	UNI CARE HOSPICE INC	1316358930	760-566-3345	888-768-3345	X					
7	BRISTOL HOSPICE - INLAND VALLEY LLC*	1013318112	909-256-3245	909-912-8232		X				
8	CHARTER HIGH DESERT HEALTH CARE GROUP LLC	1417220989	760-247-1161	760-247-5502		X				
9	CHARTER HOSPICE OF COLTON LLC	1689716797	909-825-2969	909-825-8751		X				
10	COMMUNITY HOSPICE OF VICTOR VALLEY (aka VNA Care)*	1740519545	760-946-4730	760-242-0566		X				
11	GREEN VALLEY HOSPICE & PALLIATIVE CARE INC	1154724854	760-242-0088	760-242-0077		X				
12	INLAND VALLEY HOSPICE CARE	1376765834	760-243-2501	760-242-6630		X				
13	OLYMPIA HOSPICE CARE INC	1770963159	747-222-8525	818-616-7637		X				
14	ASCEND HOSPICE (aka Care Alternatives of CA)	1437267309	951-353-8006	951-353-8106	X	X				
15	AVEEVA HOSPICE	1124575618	951-394-7500	951-394-7501	X	X				
16	BRIDGE HOSPICE (aka Celestial Hospice)	1538576731	951-297-3336	877-942-2355	X	X				
17	BRISTOL HOSPICE - INLAND EMPIRE LLC (aka Health Essentials)*	1043683170	951-308-6000	951-308-6009	X	X				
18	CALSTRO HOSPICE INC	1245603109	909-399-0700	909-399-0733	X	X				
19	CAMBRIDGE HOSPICE (aka Charter Healthcare, Revive Hospice)	1053698134	866-669-1686	909-532-8685	X	X				
20	CHARTER HOSPICE OF THE DESERT LLC	1619220399	760-568-2002	760-568-2043	X	X				
21	ECHO HOSPICE OF ORANGE COUNTY	1982094207	949-472-3900	949-203-2192	X	X				
22	ELIZABETH HOSPICE*	1538168950	760-737-2050	760-796-3755	X	X				
23	FAMILY HOSPICE CARE LLC	1497847479	760-674-3344	760-674-3372	X	X				
24	GENTIVA HOSPICE (aka Odyssey Healthcare, Kindred Hospice)	1043211931	760-346-2816	760-674-1707	X	X				

*pediatric services available

Continued on back →

Data refreshed 7/24/2023

					COUNTIES SERVED					
HOSPICE		NPI NUMBER	PHONE	FAX	RIVERSIDE	SB	LA	ORANGE	SAN DIEGO	VENTURA
25	GOLDBERG HOSPICE CARE INC (aka DFT Healthcare Group)*	1619377702	909-887-9588	909-887-0119	X	X				
26	HEALING CARE HOSPICE INC	1043578958	323-988-1245	323-933-5706	X	X				
27	HIGH DESERT HOSPICE SERVICES INC	1760783476	760-245-8900	760-245-8990	X	X				
28	HOSPICE OF REDLANDS COMMUNITY HOSPITAL	1225172398	909-335-5643	909-307-7274	X	X				
29	HOSPICE OF THE VALLEYS	1023011665	951-200-7800	951-973-7760	X	X				
30	LIVING WATERS HOSPICE	1275079980	909-315-8113	909-315-8147	X	X				
31	PRESTIGIOUS HEALTH SERVICES INC	1952628653	626-331-7300	626-331-7322	X	X				
32	PRIORITY HOSPICE CARE INC	1801148564	626-335-1082	626-335-1083	X	X				
33	RELIANCE HOSPICE INC	1336581701	760-423-6924	760-406-6064	X	X				
34	ROZE ROOM HOSPICE	1750383071	909-332-6030	909-708-4655	X	X				
35	SERENITY HOSPICE LLC	1003098856	760-325-8718	760-325-8739	X	X				
36	VITAS HEALTHCARE CORPORATION OF CALIFORNIA*	1790828804	800-394-6774	909-386-6004	X	X				
37	VNA CARE (aka VNA Hospice & Palliative Care of Southern CA)*	1114919099	888-357-3574	909-581-8404	X	X				
38	CHARTER HOSPICE OF THE SAN GABRIEL VALLEY LLC	1912270257	626-331-8001	855-647-6360			X			
39	VERDUGO HOSPICE CARE CENTER	1902993140	323-257-5715	323-257-5447	X		X			
40	GRACEFUL PALMS HOSPICE AND PALLIATIVE CARE CORP	1639484678	844-538-1435	661-538-0956	X	X	X			
41	SEASONS HOSPICE & PALLIATIVE CARE OF CALIFORNIA	1336408848	909-981-1136	909-942-5610	X	X	X			
42	BRISTOL HOSPICE - ORANGE COUNTY	1497758593	714-327-1936	714-546-4647				X		
43	PROVIDENCE HOSPICE (Formerly St. Joseph Health System)	1083697833	714-712-9559	714-712-9529				X		
44	VITAS HEALTHCARE CORPORATION OF CALIFORNIA*	1295878304	714-921-2273	714-734-2780				X		
45	ANGELS HOSPICE CORPORATION	1730409806	909-393-1000	213-354-8988		X	X	X		
46	BROOKDALE HOSPICE	1629466875	714-364-6500	714-528-8845		X	X	X		
47	LEGACY HOSPICE AND PALLIATIVE CARE	1932593118	909-342-7005	909-891-0517	X	X	X	X		
48	TOGETHER HOSPICE CARE LLC	1396085536	619-597-1388	619-456-0007					X	
49	VISTA HOSPICE CARE INC	1245639616	760-453-4060	760-560-1855	X	X		X	X	
50	WEST COAST HEALTHCARE LLC	1053651372	951-758-8586	951-758-8586	X	X	X	X	X	
51	PHYSICIANS PREFERRED HOSPICE INC	1376970707	888-407-6706	818-301-0262	X	X	X	X		X

*pediatric services available

