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To: Medi-Cal IPAs

From: IEHP – Provider Relations

Date: August 25, 2023

Subject: Correction: Care Management Medi-Cal Care Coordination File Review Tool

Please note that Inland Empire Health Plan (IEHP) has made a correction to the communication re: Care Management Medi-Cal Care Coordination File review tool, originally sent on August 11, 2023.

★ **The Medi-Cal Care Coordination (CC) Review Tool has been updated to include an increased sample size from 5 to 10 files specific to EPSDT Members.**

- **Care Coordination (CC) Review Tool Data Dictionary:** An addition of five files, specific to EPSDT members, were added to those reviewed monthly, increasing the total sample size to 10. You will see those labeled on the tools as file reviews #6-10.

Specific changes to the Data Dictionary:

- “Sample Size” updated to reflect revised number of files reviewed increased from 5 to 10 column K

Overall change to monthly Medi-Cal IPA audits:

- Total number of cases reviewed has increased from 15 to 20 for Care Coordination, SPD and CCS reviews.

APL 23-005 references MCP (Managed Care Plan) Contract, Exhibit A, Attachment 11, Comprehensive Case Management including Coordination of Care Services:

“...Consistent with the MCP contract, MCPs must ensure the provision of Comprehensive Medical Case Management services, including coordination of care for all Medically Necessary EPSDT services delivered both within and outside the MCP’s Provider Network. MCPs are also responsible for the coordination of carved-out and linked services and referral to appropriate community resources and other agencies, regardless of whether the MCP is responsible for paying for the service...”

IEHP began auditing implementation of the updated regulatory criteria for May 2023 data starting July 16, 2023.

Updated review tools can be found at IEHP website:

www.iehp.org > Providers > Provider Manuals > 2023 Manuals > Provider Manuals > Provider Manual Medi-Cal > 25 – Delegation and Oversight (PDF)

or click on the following link below:

- <https://www.iehp.org/en/providers/provider-manuals?target=2023manuals>

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

As a reminder, all communications sent by IEHP can also be found on our Provider portal at: www.iehp.org > Providers > Plan Updates > Correspondences.