



We heal and inspire the human spirit.

To: Vision Providers and PCPs

From: IEHP – Provider Relations

Date: September 11, 2023

Subject: REMINDER: Dilated Retinal Exam (DRE) for Members who have Diabetes

We would like to remind you that the **annual Dilated Retinal Exams (DRE) for Members who have diabetes** remains a covered benefit for our pediatric and adult Members diagnosed with diabetes and is vital to maintaining and improving the health of our Members who have diabetes.

Annual means **once per calendar year**, but no less than nine months since the last DRE. If a comprehensive examination authorization is obtained, a DRE may be performed on the same day if the Member is eligible for the periodic routine eye examination.

PCPs can advise Diabetic Members to contact an IEHP Vision Provider (**not an Ophthalmologist**) in their area to schedule a DRE. A list of IEHP Vision Providers can be found at:

www.iehp.org > Find a Doctor

Prior to rendering services, Vision Providers are required to obtain an authorization for a DRE by submitting a DFE/DRE referral on the Provider Portal.

After rendering services, Vision Providers must use the PCP Vision Report Form to notify the Member's PCP of positive or negative results.

The PCP Vision Report Form is available online at:

www.iehp.org > For Providers > Provider Resources > Forms > Vision > PCP Vision Report Form (PDF)

As a reminder, all IEHP communications can be found at: www.iehp.org > Providers > Plan Updates > Correspondence

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org