



We heal and inspire the human spirit.

To: All IPAs and PCPs
From: IEHP – Provider Relations
Date: October 23, 2023
Subject: Help Protect Your Members Against the Flu

As Providers and hospitals begin to manage the stress COVID-19 is once again placing on the healthcare system, it is more important than ever to help your Members prepare for the flu season. To counter rampant misinformation regarding current vaccines, educate your Members on the facts about the flu vaccine:

- Current guidance for the use of COVID-19 vaccines indicates that these vaccines **can be co-administered** with other vaccines, including flu vaccines.¹
- The Centers for Disease Control and Prevention (CDC) recommends the flu vaccine for **everyone 6 months of age and older** (with rare exceptions).²
- This year, CDC has recommended multiple, new immunizations to protect those most at risk of getting very sick with RSV: infants, toddlers, pregnant people, and adults 60 years and older.^{3,4}

For more resources to help your Members understand the importance of getting a flu shot, please visit our website: www.iehp.org > For Providers > Provider Resources > Health & Wellness

REIMBURSEMENT:

- Eligible IEHP Medi-Cal Members ages 6 months to 18 years should receive flu vaccinations from their Primary Care Providers utilizing serum provided by the Vaccines for Children (VFC) Program.
- Eligible IEHP Medi-Cal Members ages 18 years old and older, should receive flu vaccinations from their Primary Care Providers (PCPs) and Pharmacy Providers. Submit CMS 1500 claim forms for flu serum with the appropriate CPT code to:

IEHP Claims Department P.O. Box 4349 Rancho Cucamonga, CA 91729-4349

- For IEHP DualChoice Members, claims for the flu serum should be submitted to the Member's assigned IPA.

Please continue to bill valid Medi-Cal procedure codes and modifiers when submitting for payments of service. As a reminder, all IEHP communications can be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehp.org

1. Centers for Disease Control and Prevention (CDC). Getting Your COVID-19 Vaccine. <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/expect.html> Updated May 24, 2023.
2. Centers for Disease Control and Prevention (CDC). Vaccine for Flu (Influenza). <https://www.cdc.gov/vaccines/parents/diseases/flu.html> Last reviewed August 2, 2019.
3. Centers for Disease Control and Prevention (CDC). RSV Prevention. <https://www.cdc.gov/rsv/about/prevention.html> Last reviewed August 4, 2023.
4. Centers for Disease Control and Prevention (CDC). Respiratory Syncytial Virus (RSV) Immunizations. <https://www.cdc.gov/vaccines/vpd/rsv/index.html> Last reviewed August 30, 2023.