
To: IEHP Medi-Cal PCPs
From: IEHP – Quality Programs
Date: December 28, 2023
Subject: Global Quality P4P PCP Program - **2024 Program Guide Release!**

Inland Empire Health Plan (IEHP) is pleased to announce the release of the **2024 Global Quality P4P (GQ P4P) PCP Program Guide!** An electronic guide version is now available on the IEHP website at: www.providerservices.iehp.org > Provider Central > Provider Incentive Programs > Pay for Performance Program or [click here](#). The **2024 GQ P4P PCP Program Guide** provides program details including 2024 program requirements, scoring methodology, process measures details, and more! We encourage your office to review the program guide to maximize your efforts in the 2024 GQ P4P program year.

What's New?

Seven (7) measures were added:

- Adult Pneumococcal Vaccine
- Adult Td/Tdap Vaccine
- Adult Zoster Vaccine
- Lead Screening for Children
- Social Need Screening and Intervention (SNS-E)
- Process Measure – Health Equity: Provider Diversity Equity Inclusion Survey
- Penalty Measure – Rude Staff Grievance Event

Two (2) measures were revised:

- Manifest MedEx Connectivity
- Screening for Clinical Depression in Primary Care

Two (2) measures were retired:

- Timely Response to Provider Directory
- Provider Grievance Response Rate

Thank you for your continued partnership in providing quality healthcare to IEHP's Members. As a reminder, all communications sent by IEHP can also be found at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices.

Any questions related to this program can be sent to IEHP's Provider Call Center at 909-890-2054, (866) 223-4347, providerservices@iehp.org or email IEHP's Quality Department at QualityPrograms@iehp.org.