
To: IEHP Direct D-SNP Primary Care Physicians (PCPs)
From: IEHP – Quality Programs
Date: December 29, 2023
Subject: **CORRECTION: Medicare P4P Programs – IMPORTANT CHANGES for 2024**

Please note the following correction regarding the Medicare P4P IEHP Direct Program:
**All encounters for the Medicare P4P IEHP Direct Program must be submitted no later than
March 31, 2024.**

We apologize for the discrepancy.

Inland Empire Health Plan (IEHP) has made important changes to the IEHP Medicare Pay-for-Performance (P4P) Programs. The following programs are impacted:

DualChoice Annual Visit Program will be retired effective January 1, 2024

Providers should continue to render the Annual Wellness Visits to IEHP Medicare Members to ensure IEHP Members receive high quality of care.

- The last date of service for the DualChoice Annual Visit Program is December 31, 2023.
- DualChoice Annual Visits Forms must be submitted through the IEHP Secure Provider Portal within 60 days of the date of service for the Provider to receive payment for the submission.

There will be no payment for the DualChoice Annual Visit Forms submitted after 60 days from the December 31, 2023 date of service.

Medicare P4P IEHP Direct Program will be retired effective January 1, 2024

- The last date of service for the Medicare P4P IEHP Direct Program is December 31, 2023.
- **CORRECTION:** All encounters for the Medicare P4P IEHP Direct Program must be submitted no later than **March 31, 2024**.

There will be no payment for the Medicare P4P IEHP Direct Program services submitted after 90 days from the December 31, 2023 date of service.

The IEHP Direct Stars Incentive Program is currently in effect and will continue as an incentive program through the 2024 performance year.

Please note: The Annual Wellness Visit, and all services included in the Medicare P4P IEHP Direct Program, are included in the IEHP Direct Stars Incentive Program. For more information, please refer to IEHP Direct Stars Incentive Program Guide to maximize your efforts in the 2023 program year: [ProviderServices.iehpdirect.com](https://www.iehpdirect.com/provider-services)
> Provider Incentive Program > Pay for Performance

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email ProviderServices@iehpdirect.com.

IEHP's Provider Quality Incentives Department can be reached at QualityPrograms@iehpdirect.com.