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To: All Medicare IPAs
From: IEHP Delegation Oversight
Date: January 18, 2024
Subject: **Updated D-SNP Letter Templates**

Inland Empire Health Plan (IEHP) recently posted the following D-SNP Letter Templates to include the updated IPA Coverage Decision Letters - Claims.

All letter templates are available in IEHP's threshold languages – English, Spanish, Chinese and Vietnamese:

- IPA Coverage Decision Letters - Claims

IEHP requires that the new letter templates be incorporated into your workflows as soon as possible. IEHP will begin auditing implementation of the updated templates for letters dated as of **March 1, 2024**.

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

Updated D-SNP letter templates can be found at: www.providerservices.iehp.org > Resources > Provider Resources > Forms > D-SNP Letter Templates or click [here](#).

As a reminder, all communications sent by IEHP can also be found on our website at: www.providerservices.iehp.org > Provider Central > News and Updates > Notices