



We heal and inspire the human spirit.

To: All Medicare IPAs
From: IEHP Care Management Delegation Oversight
Date: February 9, 2024
Subject: **Updated D-SNP Care Management Review Tool**

IEHP recently published the 2024 D-SNP Care Management Review Tool utilized by our Care Management Delegation Oversight team during the monthly conducted scheduled reviews.

This notification is to inform you of an increase in reviews, “New” elements around the Palliative Care Program and Face to Face encounters, and updated verbiage to the Data Dictionary related to Coordination of Care for Dental Care services.

Please be advised that all Medicare reviews will **now include 15 cases for review** in CY 2024. All “New” elements and requirements as updated in the Data Dictionary will be given **90 days of education and coaching** prior to CAP issuance.

IEHP recommends an immediate update to process and/or policies as necessary to include the above-mentioned Coordination of Care in CY 2024.

IEHP Care Management Delegation Oversight team will begin audit implementation on **February 15, 2024** for January service review.

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org

The updated D-SNP Care Management Review Tool can be found at: www.providerservices.iehp.org > Resources > Provider Resources > Forms > Delegation Oversight Audit (DOA) or click [here](#).

As a reminder, all communications sent by IEHP can also be found at: www.providerservices.iehp.org > Provider Central > New and Updates > Notices