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To: All Medi-Cal IPAs
From: IEHP – Delegation Oversight
Date: February 22, 2024
Subject: **Updated Medi-Cal Letter Templates - NOA**

We have recently posted the Medi-Cal “Your Rights” template on our website.

Please note, in doing so, IEHP has separated the “Your Rights” and “State Fair Hearing” forms from the NOA letter templates.

The letter templates and forms listed below are available in our threshold languages: English, Spanish, Chinese and Vietnamese:

- Notice of Action – Carve Out
- Notice of Action - Delay
- Notice of Action - Deny
- Notice to Action - Modify
- Notice of Action - Terminate
- Your Rights
- State Fair Hearing

The complete NOA letter template includes the following documents posted on the website under each template in the order listed below:

- Notice of Action
- Your Rights
- State Fair Hearing
- Nondiscrimination Notice & Taglines
- Independent Medical Review (IMR) Form

We require that the new letter templates be incorporated into your workflows as soon as possible. We will begin auditing implementation of the updated templates for letters dated as of **April 1, 2024**.

Updated Medi-Cal letter templates can be found at: www.providerservices.iehp.org > Resources > Provider Resources > Forms > Medi-Cal Letter Templates or click [here](#).

If you have any questions, please feel free to contact Juan Ortega, IEHP Delegation Oversight Director at Ortega-J2@iehp.org