



**To:** IEHP DualChoice (HMO D-SNP) PCPs  
**From:** IEHP – Integrated Transitional Care (ITC) Department  
**Date:** February 23, 2024  
**Subject:** **REMINDER: Medication Reconciliation Letter Available on Provider Portal**

As a reminder, **Member Medication Reconciliation Post-Discharge Letters** are available for viewing/download on the Provider Portal.

### What is the purpose of Medication Reconciliation?

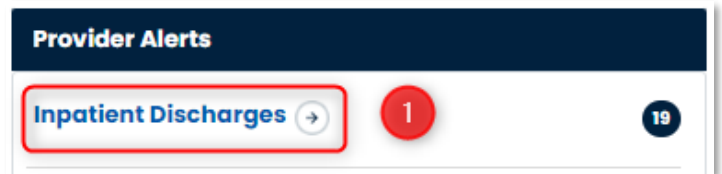
Medication Reconciliation services are provided to address:

- Discrepancies in medication therapy
- Evaluate drug safety/risks
- Identify potential gaps in care
- Support optimization of the Member medication care plan after hospital discharge

During the transition from hospital to home, Members are vulnerable to medication errors, due to changes in medication regimens and other prescribers involved. Medication Reconciliation has been shown to improve health outcomes and reduce medication-related injuries, health care expenses and overall risk for readmission.

### How do I view this Letter?

1. Log into the Provider Portal and click **"Inpatient Discharges" Alerts** on the Home page to access the Inpatient Discharge



### Inpatient Discharges

Members on this list have recently been discharged from a hospital and require a follow up visit. IEHP recommends that this visit is completed no later than the date displayed on the roster below in the "Follow up by" column.

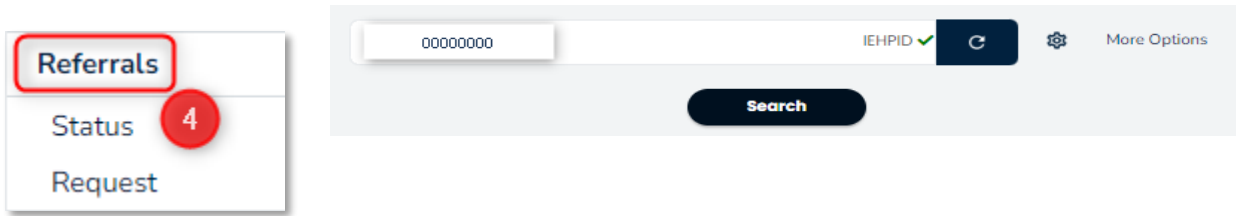
Click to Download CSV File

PCP	PCP NPI	IPA	Hospital ID					
▼ 2								
Total Members: 11								
Member/ ID/ IEHP ID/ Phone	LOB	DOB	Discharge	Hospital	Disposition	Primary Diagnosis	FAR Stratification by	Follow up
Doe, John IEHP ID: 0000000000	Medi-Cal				Home-Self Care		FAR - Rising	03/08/2024

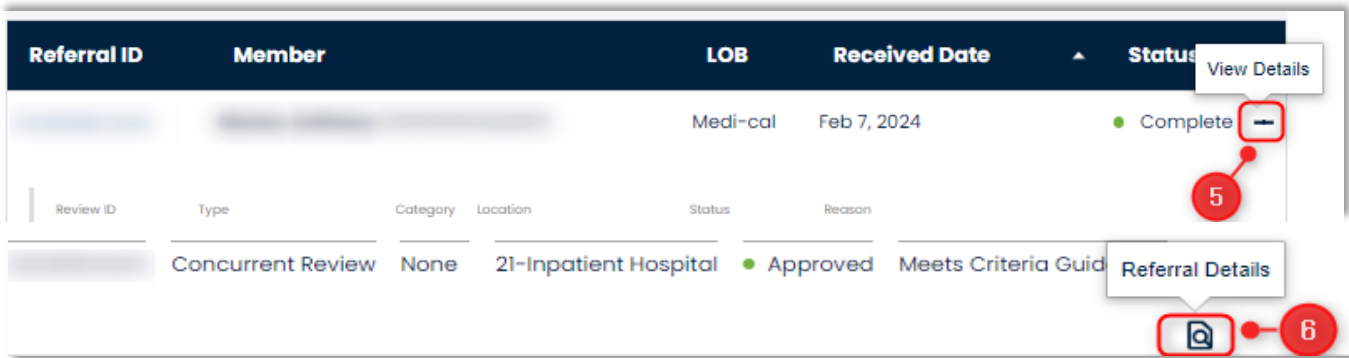
2. Once redirected to the Inpatient Discharge Roster, select the Provider to open their roster.

3. Copy the Member ID

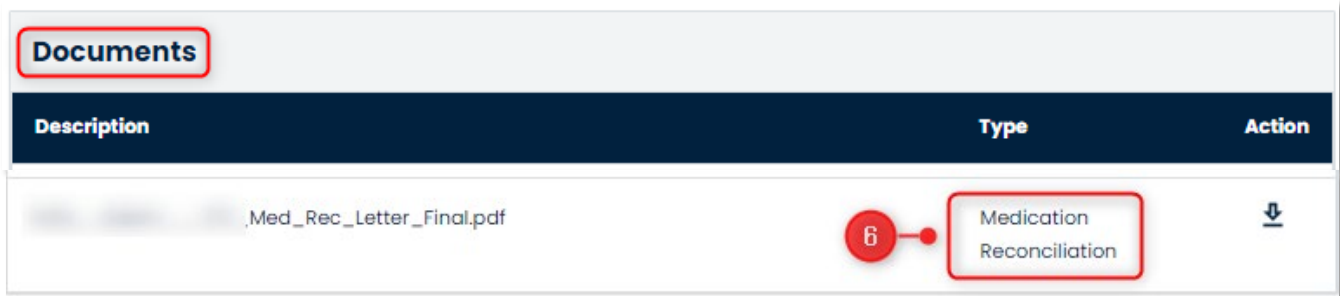
4. Access **Referrals > Status** and **Paste the Member ID** into the search box



5. Click **View Details** and then **Referral Details** to access the Member's documents



6. **Download** and assess the Medical Reconciliation (Med Rec) Form. Please save a copy in the Member's medical record.



We encourage and appreciate your review to support a safe and optimized medication plan for your patients.

As a reminder, all IEHP communications can be found at: [www.providerservices.iehp.org](http://www.providerservices.iehp.org) > Provider Central > News and Updates > Notices

If you have any questions, please do not hesitate to contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347 or email [ProviderServices@iehp.org](mailto:ProviderServices@iehp.org).