
7. TIMEFRAME AND SCHEDULES

A. Introduction

- A. The following pages document processing schedules and timelines which must be adhered to for IEHP Transmission Schedule:
1. Eligibility Data File Transmission Schedule
 2. Encounter Data File Due Date Schedule
 3. Capitation Data File Transmission Schedule
- B. Eligibility Data Files:
1. Eligibility Data Files are placed on the Secure File Transfer Protocol (SFTP) server.
 2. Daily Eligibility files will be posted by 8:00 PM.
 3. Monthly files will be posted by the 1st of every month.
 4. All Providers are required to pick up and process their eligibility file from IEHP SFTP server within three (3) calendar days of transmission by IEHP. Providers should utilize the IEHP web portal @ www.iehp.org to check Member eligibility status during the three-day window to ensure Members have access to medical care until their systems are updated with IEHP eligibility data files.
 5. All IPAs are required to submit eligibility lists to their contracted PCPs by the 5th and 15th of each month for the current months' enrollment.
- C. Encounter Data Files:
1. Providers Encounter Data Files are due the first of each month.
 2. Submitters are required to meet Adequacy, Validity and Timeliness standards by the end of the month in which they are due.
- D. Capitation Summary and Detail Files:
1. All Capitation files will be placed on the SFTP server by the 1st of each month for the prior month's capitation.
 2. Capitation is based on the Provider enrollment as of the 15th day of each month.

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B. Eligibility Data File Transmission Schedule

The following schedule outlines when eligibility files are available to Providers for review. Eligibility files must be picked up within three (3) calendar days of file transmission. If IEHP identifies any changes to your membership, IEHP will provide a Daily Delta File containing these changes. IEHP performs the Month-End process the last week of every month, at this time IEHP will not provide the Daily Delta File.

Calendar Month	MONTHLY Eligibility File (full file)
	AVAILABLE DATE ON OR BEFORE
Jan 2024	01/01/2024
Feb 2024	02/01/2024
Mar 2024	03/01/2024
Apr 2024	04/01/2024
May 2024	05/01/2024
Jun 2024	06/01/2024
Jul 2024	07/01/2024
Aug 2024	08/01/2024
Sep 2024	09/01/2024
Oct 2024	10/01/2024
Nov 2024	11/01/2024
Dec 2024	12/01/2024
Jan 2025	01/01/2025

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C. Encounter Data File Due Date Schedule

The following schedule outlines the dates Encounter Data is due to IEHP, the months of service assessed for adequacy, and the final date corrected errors are due back to IEHP.

Date Encounter Data Due To IEHP	Month of Service Assessed for Adequacy	Final Date Corrected Errors Due to IEHP
01/01/2024	Oct-2023	01/31/2024
02/01/2024	Nov-2023	02/28/2024
03/01/2024	Dec-2023	03/31/2024
04/01/2024	Jan-2024	04/30/2024
05/01/2024	Feb-2024	05/31/2024
06/01/2024	Mar-2024	06/30/2024
07/01/2024	Apr-2024	07/31/2024
08/01/2024	May-2024	08/31/2024
09/01/2024	Jun-2024	09/30/2024
10/01/2024	Jul-2024	10/31/2024
11/01/2024	Aug-2024	11/30/2024
12/01/2024	Sep-2024	12/31/2024
01/01/2025	Oct-2024	01/31/2025
02/01/2025	Nov-2024	02/28/2025
03/01/2025	Dec-2024	03/31/2025
04/01/2025	Jan-2025	04/30/2025
05/01/2025	Feb-2025	05/31/2025
06/01/2025	Mar-2025	06/30/2025
07/01/2025	Apr-2025	07/31/2025
08/01/2025	May-2025	08/31/2025
09/01/2025	Jun-2025	09/30/2025
10/01/2025	Jul-2025	10/31/2025
11/01/2025	Aug-2025	11/30/2025
12/01/2025	Sep-2025	12/31/2025
01/01/2026	Oct-2025	01/31/2026
02/01/2026	Nov-2025	02/28/2026
03/01/2026	Dec-2025	03/31/2026
04/01/2026	Jan-2026	04/30/2026
05/01/2026	Feb-2026	05/31/2026
06/01/2026	Mar-2026	06/30/2026

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D. Claims and Encounter Data Reconciliation Manifest Report

Claim Data Reconciliation Manifest Report:

- A. All Claims Data Manifest Reconciliation report must be submitted daily to IEHP. This report shall contain Submitter ID, File Name, Date Sent, Number of Claims, Total Billed Amount, Number of Files, Number of Service Lines, Checksum, Scan Date, Process Date, MRD Date and Number Rejected. For Claims please place the Manifest report within the following Secure File Transfer Protocol (SFTP) location under your Trading Partner ID. IE: 5010/Manifest.
- B. All Inbound and Outbound file transaction must be PGP encrypted.

Encounter Data Reconciliation Manifest Report:

- A. All Encounter Data Manifest Reconciliation report must be submitted weekly to IEHP. This report shall contain the following information Submission Date, File Type, Submitter Name, Submitter ID File Name and Record Count.
- B. All Inbound and Outbound file transaction must be PGP or GPG encrypted.