
1. ORGANIZATIONAL STRUCTURE

A. General

IEHP operations are divided into the following seven (7) functional areas:

- A. Administration
- B. Communications and Marketing
- C. Finance
- D. Health Services
- E. Information Technology
- F. Operations
- G. Quality

Each area functions under the direction of a Chief Officer who reports directly to the Chief Executive Officer (CEO), who in turn reports to the IEHP Governing Board.

INLAND EMPIRE HEALTH PLAN		
Regulatory/ Accreditation Agencies:	<input type="checkbox"/> DHCS	<input type="checkbox"/> CMS
	<input type="checkbox"/> DMHC	<input type="checkbox"/> NCQA
Original Effective Date:	September 1, 1996	
Revision Effective Date:	January 1, 2024	

1. ORGANIZATIONAL STRUCTURE

B. Joint Powers Agency Governing Board

IEHP is governed by a seven (7) member Joint Powers Agency (JPA) Governing Board (IEHP Governing Board),¹ which consists of:

- 1) Two (2) appointed members from the San Bernardino County Board of Supervisors;
- 2) Two (2) appointed members from the Riverside County Board of Supervisors;
- 3) Two (2) members, each appointed by the Board of Supervisors from the county in which they reside; and
- 4) A seventh member appointed by the aforementioned six (6) members of the Board and may be a resident of either county.

Board Members may serve consecutive two-year terms.

The IEHP Governing Board has dedicated and pledged sufficient time to support IEHP operations and is responsible to oversee and provide continuous direction and approval for all phases of IEHP operations. The Governing Board establishes the time and place for its meetings. The Board shall hold at least one (1) regular meeting, open to the public, each quarter of every calendar year.

Special and ad hoc meetings may be held as required or permitted by applicable law. All meetings of the Board shall be called, noticed, held, and conducted in accordance with the Provisions of the Ralph M. Brown Act.²

At the regular public meetings, many aspects of IEHP's operations are presented by function/department/area for Board input, direction and approval.

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¹ Department of Health Care Services (DHCS)-IEHP Primary Operations Contract, Exhibit A, Attachment III, Provision 1.1.4 Contract Performance

² California Government Code Section § 54950, et seq.

1. ORGANIZATIONAL STRUCTURE

C. IEHP Committees

IEHP has developed the following fifteen (15) committees to involve its Providers and/or Members in ensuring that the highest quality care is provided to our Members:

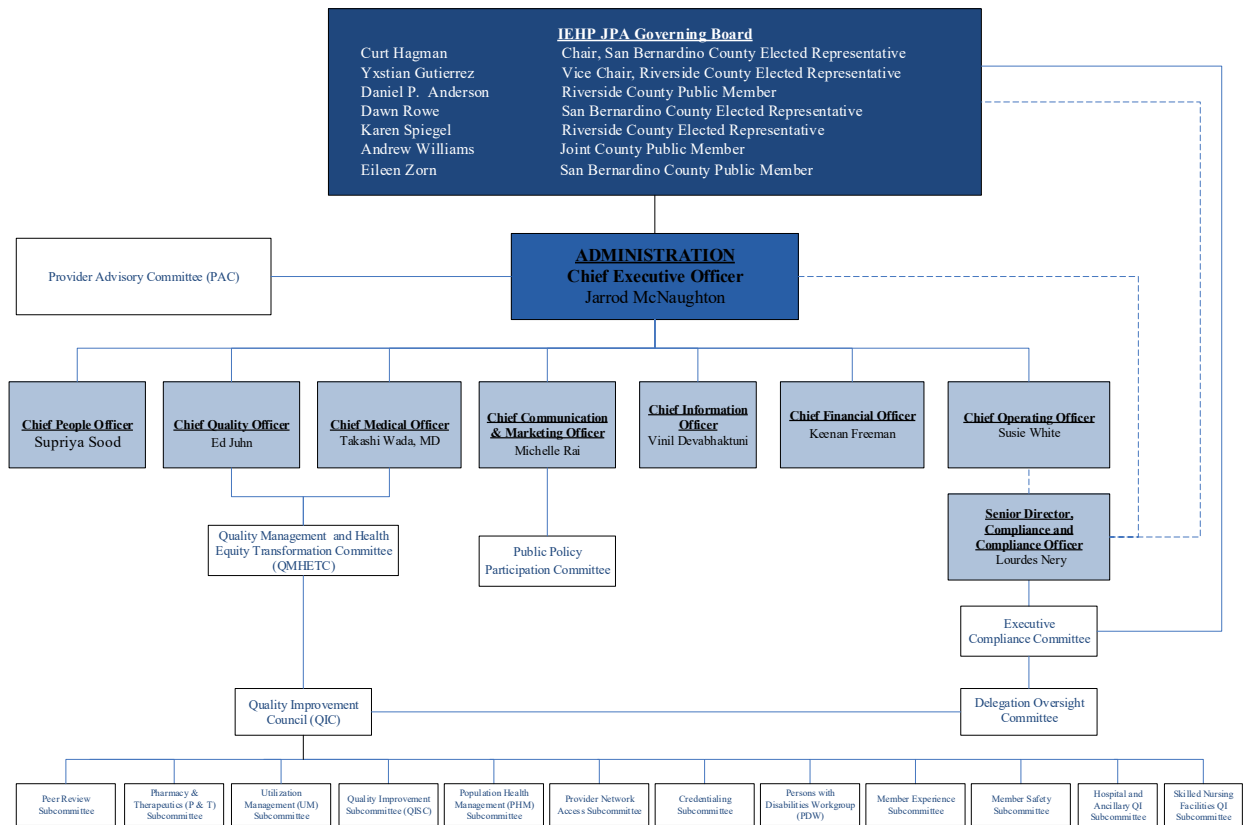
Provider Advisory Committee (PAC)
Public Policy Participation Committee (PPPC)
Quality Management and Health Equity Transformation Committee (QMHETC)
Quality Improvement Council (QIC)
Peer Review Subcommittee
Pharmacy and Therapeutics (P&T) Subcommittee
Utilization Management (UM) Subcommittee
Quality Improvement Subcommittee (QISC)
Population Health Management (PHM) Subcommittee
Provider Network Access Subcommittee
Credentialing Subcommittee
Persons with Disabilities Workgroup (PDW)
Member Experience Subcommittee
Member Safety Subcommittee
Hospital and Ancillary QI Subcommittee
Skilled Nursing Facilities QI Subcommittee

Openings for the above-mentioned Committees are posted to the public through the Clerk of the Board of San Bernardino and Riverside Counties. Members are recruited through methods, including but not limited to, outreach to active IEHP Members and their families or caregivers, referrals from Team Members and Providers, Member application, or appointment based on committee membership requirements. Please see Section 2, “Committee Overview” or Policy 24C, “Quality Management and Health Equity Transformation Program Description” for more information about these committees, their functions, and structure.

1. ORGANIZATIONAL STRUCTURE

C. IEHP Committees

COMMITTEE STRUCTURE CHART



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Regulatory/ Accreditation Agencies:	<input checked="" type="checkbox"/> DHCS	<input type="checkbox"/> CMS
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