
1. ORGANIZATIONAL STRUCTURE

A. General

IEHP operations are divided into the following seven (7) functional areas:

A. Administration

B. Communications and Marketing

C. Finance

~~B.A. Finance~~

D. Health Services

~~C.E. Information Technology~~

~~D.A. Communications and Marketing~~

~~E.A. Health Services~~

F. Operations

G. Quality

Each area functions under the direction of a Chief Officer who reports directly to the Chief Executive Officer (CEO), who in turn, reports to the IEHP Governing Board. see Policy 01C, "IEHP Committees (See Attachment, "IEHP Committee Structure Chart" in Section 1)."

<u>INLAND EMPIRE HEALTH PLAN</u>		
<u>Regulatory/ Accreditation Agencies:</u>	<input type="checkbox"/> <u>DHCS</u>	<input type="checkbox"/> <u>CMS</u>
	<input type="checkbox"/> <u>DMHC</u>	<input type="checkbox"/> <u>NCQA</u>
<u>Original Effective Date:</u>	<u>September 1, 1996</u>	
<u>Revision Effective Date:</u>	<u>January 1, 2024</u>	

1. ORGANIZATIONAL STRUCTURE

A. General

INLAND EMPIRE HEALTH PLAN		
Chief Approval: <i>Signature on file</i>	Original Effective Date:	September 1, 1996
Chief Title: <i>Chief Operating Officer</i>	Revised Date:	January 1, 2023

1. ORGANIZATIONAL STRUCTURE

B. Joint Powers Agency Governing Board

IEHP is governed by a seven (7) member Joint Powers Agency (JPA) Governing Board (IEHP Governing Board),¹ which consists of:

- 1) Two (2) appointed members from the San Bernardino County Board of Supervisors;
- 2) Two (2) appointed members from the Riverside County Board of Supervisors;
- 3) Two (2) members, each appointed by the Board of Supervisors from the county in which they reside; and
- 4) A seventh member appointed by the aforementioned six (6) members of the Board and may be a resident of either county.

Board Members may serve consecutive two-year terms.

The IEHP Governing Board has dedicated and pledged sufficient time to support IEHP operations and is responsible to oversee and provide continuous direction and approval for all phases of IEHP operations. The Governing Board establishes the time and place for its meetings. The Board shall hold at least one (1) regular meeting, open to the public, each quarter of every calendar year.

Special and ad hoc meetings may be held as required or permitted by applicable law. All meetings of the Board shall be called, noticed, held, and conducted in accordance with the Provisions of the Ralph M. Brown Act.²

At the regular public meetings, many aspects of IEHP's operations are presented by function/department/area for Board input, direction and approval.

<u>INLAND EMPIRE HEALTH PLAN</u>		
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¹ [Department of Health Care Services \(DHCS\)-IEHP Primary Operations Contract, Exhibit A, Attachment III, Provision 1.1.4 Contract Performance](#)

² California Government Code Section § 54950, et seq.

1. ORGANIZATIONAL STRUCTURE

B. Joint Powers Agency Governing Board

Original Effective Date:	<u>September 1, 1996</u>
Revision Effective Date:	<u>January 1, 2023</u>

INLAND EMPIRE HEALTH PLAN		
Chief Approval: <i>Signature on file</i>	Original Effective Date:	September 1, 1996
Chief Title: <i>Chief Operating Officer</i>	Revision Date:	January 1, 2023

1. ORGANIZATIONAL STRUCTURE

C. IEHP Committees

IEHP has developed the following ~~eight~~ fifteen (15) committees to involve its Providers and/or Members in ensuring that the highest quality care is provided to our Members:

Provider Advisory Committee (PAC)

Public Policy Participation Committee (PPPC)

~~Provider Advisory Committee (PAC)~~

Quality Management and Health Equity Transformation Committee (QMHETC)

Quality Improvement Council (QIC)

Peer Review Subcommittee

Pharmacy and Therapeutics (P&T) Subcommittee

Utilization Management (UM) Subcommittee

Quality Improvement Subcommittee (QISC)

Population Health Management (PHM) Subcommittee

Provider Network Access Subcommittee

Credentialing Subcommittee

~~Utilization Management (UM) Subcommittee~~

~~Pharmacy and Therapeutics (P&T) Subcommittee~~

Persons with Disabilities Workgroup (PDW)

Member Experience Subcommittee

Member Safety Subcommittee

Hospital and Ancillary QI Subcommittee

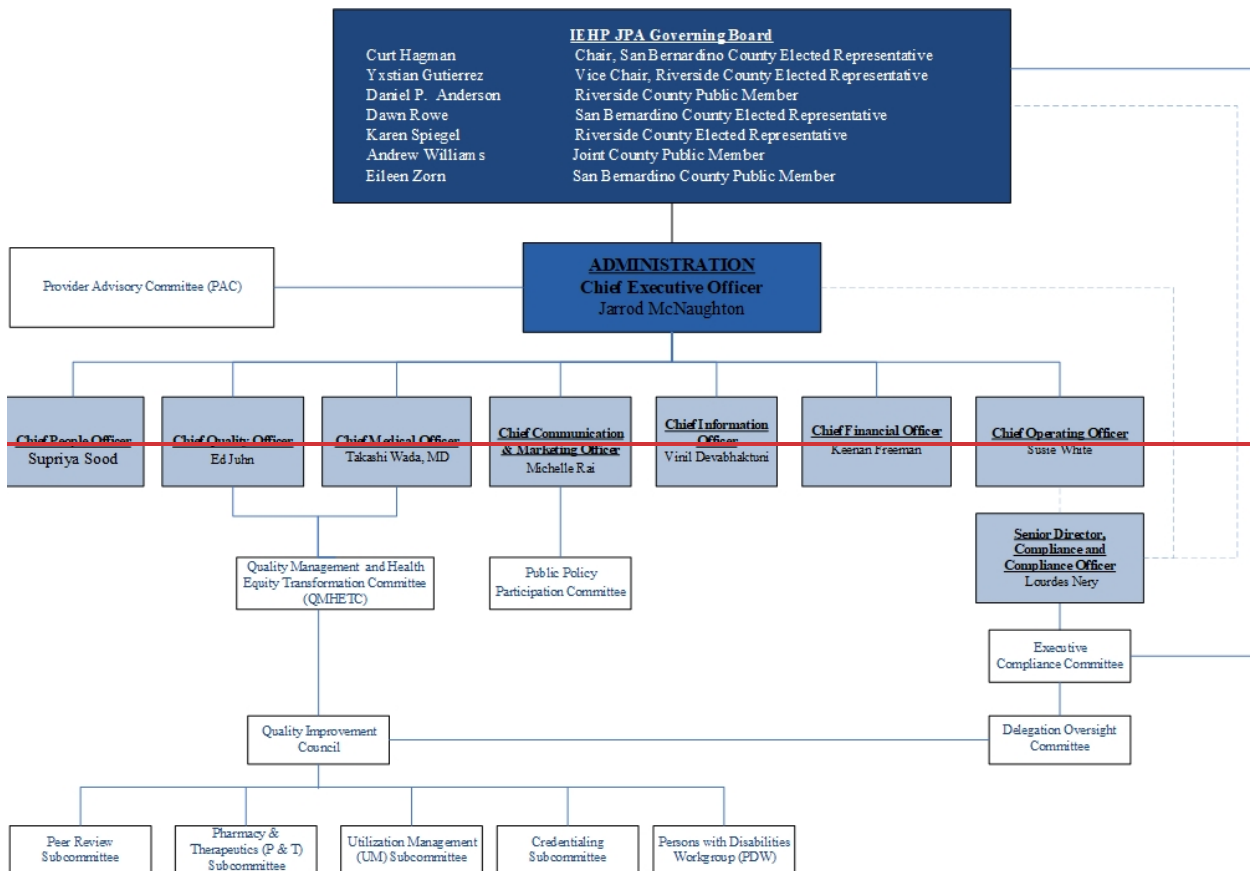
Skilled Nursing Facilities QI Subcommittee

Openings for the above-mentioned Committees are posted to the public through the Clerk of the Board of San Bernardino and Riverside Counties. Members are recruited through methods, including but not limited to, outreach to active IEHP Members and their families or caregivers, referrals from Team Members and Providers, Member application, or appointment based on committee membership requirements. Please see Section 2, “Committee Overview” [or Policy 24C, “Quality Management and Health Equity Transformation Program Description”](#) for more information about these committees, their functions, and structure.

1. ORGANIZATIONAL STRUCTURE

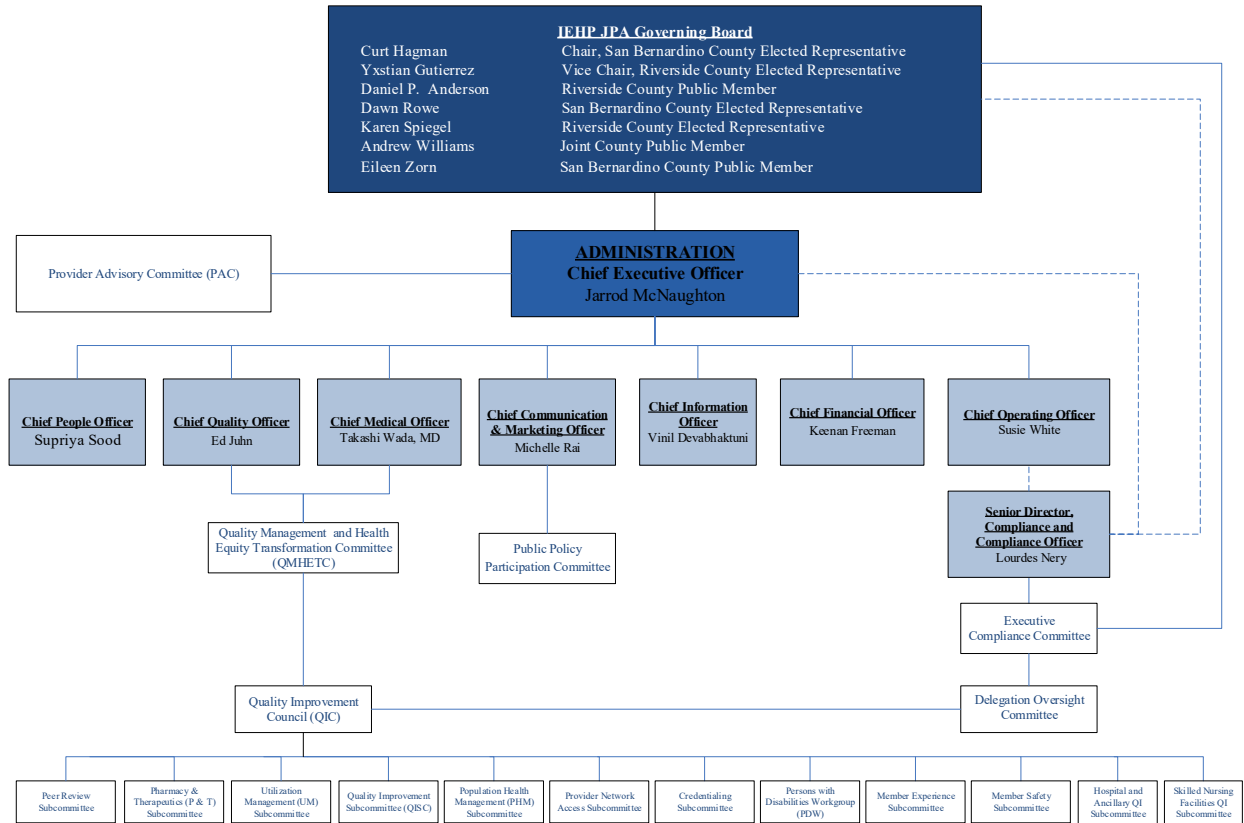
C. IEHP Committees

COMMITTEE STRUCTURE CHART



1. ORGANIZATIONAL STRUCTURE

C. IEHP Committees



INLAND EMPIRE HEALTH PLAN		
Regulatory/ Accreditation Agencies:	<input checked="" type="checkbox"/> DHCS	<input type="checkbox"/> CMS
	<input type="checkbox"/> DMHC	<input type="checkbox"/> NCQA
Original Effective Date:	September 1, 1998	
Revision Effective Date:	January 18, 2024	